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How to access the NES Gentamicin and Vancomycin modules (Frequently Asked Questions (FAQ))

Access and Login

[How do I access the modules if I work for NHS Scotland?](#)

[How do I access the modules if I am a student or staff member at a Scottish college or university?](#)

[How do I access the modules if I work in Scottish health or social care, but I am not employed by NHS Scotland?](#)

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How do I access the modules if I work for NHS Scotland?

Users from NHS Boards can self-select the modules on the **learnPro NHS** site:

<https://nhs.learnprouk.com/>

Steps to take:

Type “GaV” into the learnPro “search all learning” window and then add the course to your learning.

How do I access the modules if I am a student or staff member at a Scottish college or university?

Staff and students from Scottish colleges or universities can self-select the modules on the **learnPro Community** site.

If you do **NOT** have an account yet got to:

http://community.learnprouk.com/LMS/guest_level/TermsAndConditionsRegistration.aspx

and set up your account.

Once you have an account set up, students and staff can **login** at:

<https://community.learnprouk.com/>



PLEASE NOTE:

Activation codes?

Important: You do NOT need to request an activation code.

If users accidentally access the site directly, there will be a message for new users saying that “You should not proceed to registration on the learnPro Community site until you receive your activation code.” **Staff and students from Scottish universities and colleges DO NOT NEED AN ACTIVATION CODE. Proceed directly via the “Click Here to Register” button.**

(The matriculation number replaces the activation code mentioned in the learnPro Community user guides for students. A plus the date of birth (ddmmyy) replaces the activation code for staff (e.g. A281267.)

The screenshot shows the login interface for the learnPro Community. It includes a header with the learnPro logo, a login form with fields for Email and Password, a LOGIN button, and a message stating that users should not proceed to registration until they receive an activation code. A link for 'Request an Activation Code' is present, along with buttons for 'Forgotten Login' and 'Create Account'. A footer contains a disclaimer and a link to the Support Site. Two red callout boxes with arrows point to the 'Request an Activation Code' link and the 'Create Account' button. The first callout box contains the text: 'PLEASE DO NOT USE THIS IF YOU ARE A STUDENT (OR STAFF)!'. The second callout box contains the text: 'Click here!'.



Select your location under EDUCATION.

SET LOCATION

You can update your location below.

▶ Once you have made any changes, please click the Save Changes button at the bottom of the screen.

- ☐ Care Homes
- ☐ Care Homes (Private)
- ☐ Charities
- ☐ Daycare
- ☐ Education
- ☐ Armesland College
- ☐ Ayr College
- ☐ Banff and Buchan college
- ☐ Borders College
- ☐ Cardonald College
- ☐ Clydebank College
- ☐ Coatbridge College
- ☐ Dundee and Angus College
- ☐ Edinburgh Napier University
- ☐ eLearning Centre
- ☐ Forth Valley College
- ☐ George Watsons College
- ☐ Glasgow Caledonian University



Scroll down for more options!

Select your role under EDUCATION, All Universities and Colleges:

SET ROLE

You can update your role below.

▶ Once you have made any changes, please click the Save Changes button at the bottom of the screen.

- ☐ CHAS
- ☐ CHAS Volunteers
- ☐ CrossReach
- ☐ Daycare
- ☐ Education
 - ☐ All Universities and Colleges
 - ☐ Staff
 - ☐ Student - Biomedical Science
 - ☐ Student - Dental - 1st Year
 - ☐ Student - Dental - 2nd Year
 - ☐ Student - Dental - 3rd Year
 - ☐ Student - Dental - 4th Year
 - ☐ Student - Dental Nurse - 1st Year
 - ☐ Student - Dental Nurse - 2nd Year
 - ☐ Student - Dental Therapy - 1st Year
 - ☐ Student - Dental Therapy - 2nd Year
 - ☐ Student - Dental Therapy - 3rd Year
 - ☐ Student - Dietetics



Scroll down for more options!

There are many options for students, e.g. Medical 1st Year

Once you are registered and logged in on the site:

Type "GaV" into the learnPro "search all learning" window.



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There will be two search results:

NES: GaV – Gentamicin (GG&C) and Vancomycin

NES: GaV – Gentamicin (Hartford) and Vancomycin

If you are unsure which course you need to complete, check the information under

[What are the module options and how do I know which module\(s\) I need to complete?](#)

in this document or ask your instructor/tutor.

Then add the course to your learning.

How do I access the modules if I work in Scottish health or social care, but I am not employed by NHS Scotland?

All users who are not from NHS boards and who are not students access the modules via the **learnPro Community** site.

<https://community.learnpro.uk.com/>

If you already have an account, type “GaV” into the learnPro “search all learning” window.

There will be two search results:

NES: GaV – Gentamicin (GG&C) and Vancomycin

NES: GaV – Gentamicin (Hartford) and Vancomycin

If you are unsure which course you need to complete, check the information under

[What are the module options and how do I know which module\(s\) I need to complete?](#)

in this document. Then add the course to your learning.

If you do **NOT** have an account yet, please request an activation code. Once you have received your code, please proceed with the registration.

You will be asked to select a location and a role.

LOCATION: Please select “Partnerships & NES”, “NES”.



SET LOCATION

You can update your location below.

Once you have made any changes, please click the Save Changes button at the bottom of the screen.

The screenshot shows a tree view of locations. The 'Partnerships & NES' folder is expanded, and the 'NES' folder is selected. Below the tree view are 'SAVE CHANGES' and 'CANCEL' buttons.

The most applicable locations under NES for this module is **Independent Hospitals**
But you can select other locations.

ROLE: Please select your role under “NES”.

SET ROLE

You can update your role below.

Once you have made any changes, please click the Save Changes button at the bottom of the screen.

The screenshot shows a tree view of roles. The 'NES' folder is selected and highlighted with a red box.

If you work in an **Independent Hospital**, select a role under “NES”, “Private Healthcare”.



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What are the module options and how do I know which module(s) I need to complete?

The module options are:

NES: GaV – Gentamicin (GG&C) and Vancomycin

NES: GaV – Gentamicin (Hartford) and Vancomycin

Modules are allocated to health boards based on the guidance adopted locally in practice.

Please note that modules are allocated to health boards based on the guidance adopted locally in practice. All health boards use the Greater Glasgow and Clyde calculator for Gentamicin except from NHS Grampian, NHS Tayside, NHS Shetland and NHS Orkney who use Hartford calculator. If you have selected the wrong combination of modules please change to the alternative module package. If you are a student, please check with your instructor/tutor as to which Vancomycin module to undertake.

Other Information

How long will it take to complete each module?

The theory element for each module should take 30 minutes of online learning time with a further 10-15 minutes of online learning time for completion of the assessed case scenario. The remainder of the case scenarios are voluntary and it is anticipated that each one will take 10-15 minutes of online learning time.

How do I get a certificate?

Once you have passed the assessment at the end of a module, you can print out a certificate directly from the module.

Where can I get technical help?

Technical issues: Contact community@learnPro.co.uk or nhs@learnPro.co.uk

Where can I get more information on the module?

Check the web page of the Healthcare Associated Infections team at NHS Education for Scotland:

<http://www.nes.scot.nhs.uk/education-and-training/by-theme-initiative/healthcare-associated-infections.aspx>

Or contact the NES HAI Team: hai@nes.scot.nhs.uk