## Making Prevention Work in Practice (MPWiP) An innovative workplace learning programme to enhance preventative dental care. Jane Norgate, Dental Educator (QI) and Martine Cuddihy, Dental Workforce Development Support Manager.

### Introduction

Dental disease is preventable and affects disadvantaged groups disproportionately. The document 'A healthier Wales: The Oral Health and Dental Services Response (2018) prioritised workforce transformation focussed on innovation and promoting a preventative focus to deliver a healthier and more equal Wales.

#### What is Making Prevention Work in Practice (MPWiP)?

The MPWiP training course equips dentists, dental therapists and hygienists in general dental practice and community dental services in Wales to teach their dental nurses to deliver preventative care and advice to patients and apply Fluoride varnish as defined in the GDP scope of practice.

It aims to :

- Strengthen clinical leadership skills for dentists, therapists & hygienists
- Increase access to appropriate preventative advice and Fluoride varnish
- Improve patient care
- Enhance teamwork
- Utilise skill mix within the dental team
- Provide extended duties training for dental nurses

"MPWiP provides a unique opportunity for dental professionals to support patients in maintaining good oral health and a push on prevention as set out in the Welsh Governments long term plan 'A healthier Wales- the oral and dental services response'." Kathryn Marshall – Head of Workforce Development



### Method

Dentists, therapists or hygienists are required to attend a one day event with their nominated dental nurse.

	1. HEIW arrange 1 day training session online	2. Trainers & DNs attend online course. Trainer receives licence. HEIW keep log of trainer's attendance and licence dates. Licence will renew with training.	3. com regis forr sub H E-po sent
<	6. DN submits portfolio to HEIW for assessment. Once assessed as satisfactory, DN receives certificate of competence from HEIW	5. Trainers train DNs, including practical training and support during practice-based experience, case notes & observation of FV application	<b>4</b> . Tra arran trainin practice 3 mon atten cour



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### Health Education Improvement Wales

### Impact

The oral health and dental services response

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In response to COVID-19 the MPWiP training transitioned from face-to-face to online delivery in June 2020. This shift enabled an increase in training days allowing more trainers to enhance their teaching and leadership skills, resulting in more dental nurses successfully completing the in-practice training. It also improved the overall sustainability and accessibility of MPWiP training across Wales.

> Dentists, therapists & hygienists trained 270

### Feedback from MPWIP trainers and dental nurses

"I use my new skills every day, even when I'm on reception I can give advice to parents." – Dental Nurse

'This course left me feeling excited to commence my training in fluoride application and prevention in practice". – Dental Nurse

"As a practice we will be able to improve patient options and attendance once I have trained nurses to deliver prevention advice" - Trainer

"A positive experience. Enjoyed the interactive element with wider members of the dental team" - Trainer

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Dental nurses completed MPWiP programme 350

### **Continuous** Improvement

Regular reviews of the programme against the QA framework ensure the team are continuously improving MPWiP processes.

Recent improvements include:-

- engagement and peer discussions.
- Streamlining the assessment process and portfolio completion.

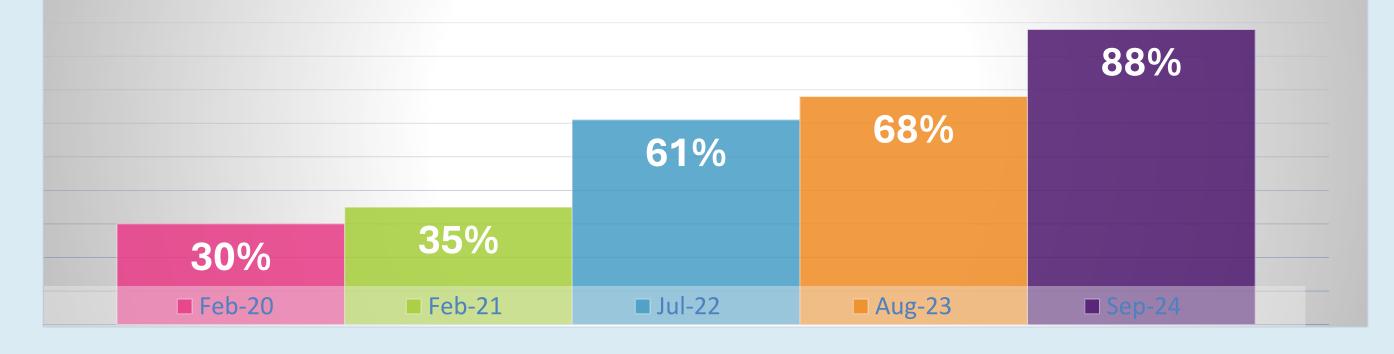




### Results

- practices
- Increased motivation and job satisfaction for dental nurses
- Increased access to appropriate preventative advice for patients
- Upskilling the dental workforce
- Enhancing leadership skills for the whole dental team

# % Dental Nurses completed MPWiP Training



#### Conclusion

MPWiP provides a unique opportunity for dental professionals to support patients in maintaining good oral health focussing on prevention to tackle inequity. It has enhanced dental workforce skill mix and developed leadership within the profession.

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Updating dental nurse case studies to patient prevention plans, ensuring shared decision making and behaviour change models are used when delivering key prevention messages. Updating the interactive element during the training day to improve delegate

Developing MPWiP networks providing additional resources for trainers and dental nurses



Increased the number of patients accessing Fluoride varnish applications in NHS dental