

ANTIMICROBIAL RESISTANCE AND HEALTHCARE ASSOCIATED INFECTIONS (ARHAI)

Education Resources to Support Health and Social Care Staff and Students in Scotland





A skilled and sustainable workforce for a healthier Scotland w: www.nes-hai.info



The NES ARHAI educational resources are for all professions and disciplines in NHSScotland and extend to social care settings. The resources are grouped under broad categories and the key below indicates the target audience for each resource.

Target Audience Key for ARHAI



HEALTH & CARE ROLE

DIRECT PATIENT/CLIENT CONTACT

For example:

Healthcare support workers, nurses, midwives, AHPs, GPs, home care staff, senior care assistants, medical staff, dental care professionals, pharmacists and undergraduate students.



NO HEALTH/CARE ROLE

DIRECT PATIENT/CLIENT **FACE-TO-FACE CONTACT**

For example:

Receptionists, medical secretaries.



HEALTH & CARE ROLE

NO DIRECT PATIENT/CLIENT FACE-TO-FACE CONTACT

For example:

Decontamination technicians, decontamination operatives, laboratory technicians.



★ NO HEALTH/CARE ROLE

NO DIRECT PATIENT/CLIENT FACE-TO-FACE CONTACT

For example:

Domestic and ancillary staff, non-patient porters, estates and facilities staff.

Resources specifically developed for social care staff or directly relevant to them are indicated with (SC).

Delivery of ARHAI education resources

All ARHAI education resources are available on Turas Learn in the **IPC Zone** (learn.nes.nhs.scot/2482/infection-prevention-and-control-ipc-zone).

Log in to Turas Learn (learn.nes.nhs.scot).

If you work for an NHSScotland Health Board, please check with your line manager or your local Infection Prevention and Control Team or Health Protection Team to ascertain where you can access the resources in this leaflet. (N.B. Some NHSScotland Health Boards are not yet using Turas Learn for all their learning provision.)



FOUNDATION LAYER

The foundation layer of the SIPCEP comprises a range of resource types covering all 10 Standard Infection Control Precautions and other introductory infection prevention and control topics.

These learning resources are aimed at staff and students new to health and social care, but are also suitable for more experienced staff in any setting who want to refresh their knowledge or update their skills. They are aligned with the National Infection Prevention and Control Manuals (NIPCM & CH IPCM) and provide the foundation for further learning in IPC.

TOPICS INCLUDE:

- Why Infection Prevention and Control Matters
- The Chain of Infection
- Fach of the 10 Standard Infection Control Precautions
- Prevention and Control of Infection Clostridioides difficile
- Infection Prevention and Control: Refresher for non-clinical staff
- Infection Prevention and Control: Refresher for clinical staff

All resources can be individually selected. Learners only require completing modules relevant to their role or as set out in their employer's local policy.

☼ Time to complete: variable, 20–30 minutes per e-learning module



Modules are also available in print format and can be downloaded from the NES website.



FOUNDATION LAYER

Other resources within the foundation layer of the pathway that have been customised for specific audiences include:

Preventing Infection in Care Trainer Programme

The Preventing Infection in Care
Trainer Programme provides
an opportunity for staff with an
education remit working in care
homes and adult day care services
to enhance their knowledge and
skills on infection prevention and
control education and support them
in implementing this into their local
training provision. (SC)

Preventing Infection in Care at Home

Pocket Book

The resources list common infection risks staff may encounter and reveals the "must do" Standard Infection Control Precautions (SICPs) guidance. Aimed at staff providing care in the community, care homes or in a homely setting. (SC) ● ★

Preventing Infection in the Ambulance Setting

Interactive Guide

Designed for use on tablets and adapted from the Preventing Infection in Care at Home resource but focuses on the Standard Infection Control Precautions (SICPs) guidance for staff caring for patients in the ambulance setting.

Preventing Infection in General Practice

Pocket Book

Adapted from the Preventing Infection in Care at Home resource but focuses on the Standard Infection Control Precautions (SICPs) guidance for staff caring for patients in general practice.



INTERMEDIATE LAYER

The principles in this layer relate to the application of knowledge into practice and motivation of staff. It is this layer that provides further learning for staff (including existing Cleanliness Champions), and the building blocks for them to progress and enhance their knowledge and skills and champion good practice locally and nationally as they join or continue on the pathway.

The intermediate layer provides resources to:

- Enhance 'clinical' or 'practical' skills
- Reinforce decision making and clinical reasoning skills
- Develop interpersonal and leadership skills

This layer encompasses many of the existing ARHAI educational resources, along with some new and refreshed resources. Resources are listed below and are divided into topical areas to assist in identifying appropriate learning.

General Infection Prevention and Control

Aseptic Technique

e-Learning Modules and Pocket Guides
These resources provide knowledge
and understanding of the Principles
of Aseptic Technique. Learners can
self-select modules based on their
role and responsibilities.

The pocket guides provide a sequential step-by-step guide on preparation, aseptic procedure and post-procedure care.

(Time to complete:

20 minutes per module

Modules include:

Principles of Aseptic Technique;
Insertion of Peripheral Vascular
Catheters; Taking Blood Cultures;
Insertion of Indwelling Urethral
Catheters; Applying Aseptic Technique
to Wounds; Long and Short Term
Central Vascular Access Devices and
Management of Arteriovenous Fistula
(AVF).

General Infection Prevention and Control

Getting it Right: Practical Application of SICPs and Additional Precautions

Resource Pack

The resource is based on practical scenarios that reflect clinical situations that staff may find themselves in and allows staff to participate in active learning combining theory and practice. The scenarios are ideal for incorporating into your local education and training provision. Includes a scenario on decontamination of a patient's bed, including roles and responsibilities.



(Time to complete:

15-20 minutes per scenario

Presentation of Infections in the Older Person

e-learning Module

This module supports health and social care staff who deliver care to the older person. It focuses on health and wellbeing but also how to recognise signs of infection quickly and take the most appropriate actions to prevent complications. (SC)

(Time to complete:

1.5-2 hours

Antimicrobial Prescribing and Stewardship

Antimicrobials in Clinical Practice

Presentation Slides with Notes

Designed for local trainers to deliver education for practitioners who are involved in the prescribing, monitoring and administration of antibiotics in clinical practice.

The resource covers diagnosis of infection and clinical decision making, prudent antimicrobial prescribing, antimicrobial use in hospital and primary care and nurses role in antimicrobial management.

Antibiotic Prescribing for Today's Practitioners

e-Learning Modules

An introductory module is followed by a series of short vignettes based on different infections, relevant to acute or community settings. This module aims to heighten awareness of contemporary approaches to antimicrobial management relating to clinical effectiveness, patient safety and the reduction of bacterial resistance.

Time to complete:

25 minutes per vignette

GaV – Gentamicin and Vancomycin

e-Learning Modules

Modules are based on the
Scottish Antimicrobial Prescribing
Group guidance for prescribing,
administering and monitoring of
intravenous gentamicin use in adults
and intravenous vancomycin in adults
as a continuous or an intermittent
infusion. Specific modules should be
undertaken based on the guidance
adopted locally in practice.

Time to complete:

3 x 45 minutes

Hospital Antibiotic Review Programme (HARP)

Toolkit

The toolkit is aimed at multiprofessional clinical teams in hospitals and supports the antimicrobial stewardship agenda by focussing on two key areas; the three-day review of IV antibiotics and the duration of treatment of oral antibiotics. The toolkit includes educational materials to support delivery of facilitated learning sessions with practical tools and ideas for quality improvement. The facilitated sessions can also be

Antimicrobial Prescribing and Stewardship

utilised for personal learning, but a team-based approach is preferable.

Time to complete:

Two sessions, 20-30 minutes each

Raising Awareness of Antimicrobial Stewardship for Nurses and Midwives

Toolkit

The resources aim to support nurses and midwives understanding and awareness of antimicrobial stewardship and the role that they have within this. The resources are suitable for all registered nurses and midwives across health and social care settings. This is one of a suite of resources to address the learning needs of nurses and midwives and includes a pre-resource self-reflection activity and videos showcasing nurses and midwives' experiences within antimicrobial stewardship.

Scottish Reduction in Antimicrobial Prescribing (ScRAP) Programme

Toolkit

The toolkit is aimed at GP practices but may be of interest to others working in primary care and includes educational materials to support delivery of facilitated learning sessions across four key topics:

- (1) Antimicrobial resistance and antimicrobial stewardship
- (2) Targeting antibiotic prescribing for respiratory tract infections
- (3a) Uncomplicated female urinary tract infections
- (**3b**) Complicated urinary tract infection (older people; catheter associated; men)
- (3c) Recurrent urinary tract infection
- (3d) Paediatric urinary tract infection.

This has been recently extended to include further learning sessions in relation to urinary tract infection.

Time to complete:

Each session is designed to be 'bite-size' and last 30–60 minutes.

Continence Management

Indwelling Urinary Catheter Maintenance

Poster and Guide

Practical resources to aid care staff in assessing and undertaking the correct procedure when managing the care of a person with a urinary catheter. The main theme is to minimise or prevent urinary tract infections with a focus on assessment, emptying and changing a catheter bag. (SC)

Midstream Specimen of Urine (MSU) and Catheter Specimen of Urine (CSU)

Videos

These short videos are for all health and care staff who require to obtain either a midstream specimen of urine or catheter specimen of urine. The videos outline the correct procedure to follow for collecting urine specimens to reduce possible contamination and incorrect diagnosis and antibiotic treatment.

() Time to complete:

5-10 minutes per video

Promotion of Continence and the Assessment of Bladder Dysfunction in Adults

e-Learning Module

The resource provides staff working in health and social care with the necessary knowledge in the causes of incontinence and the treatment options available to ensure that they can assist those they care for to maintain continence and where possible avoid the insertion of an indwelling urethral catheter. (SC)

Time to complete:

1 hour

Urinary Catheterisation: Management, Care and Prevention of Infection

e-Learning Modules and Workbook
Suitable for staff caring for people
with indwelling urinary catheters
in health and social care settings
and will improve their knowledge of
catheterisation in the context of their
own practice. The resource is made
up of seven units with learners selfselecting the units depending on their
role and responsibilities. (SC)

Time to complete:

20 mins per unit

Continence Management

Improving bladder health and reducing urinary catheter infections

Videos

9 videos from an event held in 2017 focussing on demonstrating a logistical and systematic pathway to improving bladder health, promoting continence and preventing infections associated with indwelling urinary catheters.

(Time to complete:

20-30 minutes per video

Organisms and Outbreaks

HAI Acute Hospital Admission Screening

e-Learning Module

This module guides healthcare workers in acute hospital settings through a two-step admission screening process: accurately completing a Clinical Risk Assessment (CRA) followed by taking the correct swabs or other specimens from patients at high risk of carrying MRSA or CPE.

Time to complete:

1 hour

Managing People with a Clostridioides difficile infection (CDI)

e-Learning Module

This module builds upon the SIPCEP Foundation Layer Clostridioides difficile module and supports revised national guidance. This module gives the learner the knowledge and skills needed to improve the care and outcome of people with a CDI through effective clinical management and covers identification and interpretation of CDI severity markers and how to manage a first episode and a first recurrence of CDI using national algorithms.

Time to complete:

30 minutes



Organisms and Outbreaks

Management and Control of CPE in Scottish Acute Healthcare Settings

e-Learning Module

This module focusses on the management of CPE positive patients and those at risk. This will help you and others prevent the spread of CPE when patients are admitted to hospital and during their stay. The module is intended for frontline clinical staff in acute healthcare settings.

Time to complete:

50 minutes



Skin Integrity

Hand Dermatitis

Pocket Book and Trainer Presentation
The resources aim to complement
hand surveillance skills and training
by providing health and social care
workers with a better understanding
of good hand care, including
recognising signs of skin damage
which may be associated with workrelated substances and the necessary
actions to take to reduce or prevent
the symptoms. (SC).

Skin Tears: Prevention, Assessment and Management

Workbook and Video

The resources provide guidance and best practice on groups at risk of skin tears and covers classification, prevention and management to assist those providing care for people in hospital, their own home or in a care homes. (SC)

() Time to complete:

Video 20 minutes, workbook 4 hours

Skin Integrity

The Prevention and Management of Pressure Ulcers

e-Learning Module and Workbook
The resource assists health and social care staff working in acute, community or care home settings to understand pressure ulcers - how they form, how they are treated and crucially how they can be prevented. Made up of eight units, the learner self-selects the units depending on their role and responsibilities. The resource also encompasses tools for identifying key education to support progressive development in tissue viability through the Creating Viable Options Tool. (SC)

Time to complete:

40 minutes per unit (e-learning)

Audit and Surveillance

Using Audit to Support Improved Practice

e-Learning Module

This module shows the learner how to use audit findings to improve decontamination practices where they work and is ideal for all staff in health and social care settings new to carrying out audits in the workplace. It is also suitable for more experienced staff who want to refresh their knowledge or update skills. The module identifies the reasons why practices sometimes "go wrong" and why they "go right" and provides information on practical actions to improve practices where you work.



Time to complete:

30 minutes

Surgical Site Infection

Recognising Surgical Site Infection (SSI)

e-learning Module and Trainer Presentation
The resource aims to improve
practice in assessing and recording
of surgical site infection and improve
understanding of the implications
of SSI for the patient. This module
helps learners to understanding and
apply national surgical site infection
definitions, record SSIs and interpret
results.

Time to complete:

1 hour (e-learning module)

Recognising Surgical Site Infection (SSI) – C-Section

e-learning Module

This module covers the same content but with a focus on C-section. ●

Time to complete:

1 hour (e-learning module)

Occupational Risks

Preventing and Reducing Risks in the Workplace

e-learning Module

This resource will provide the learner with the skills and knowledge needed to help prevent occupational risks in the workplace. The resource comprises 3 modules:

- (1) Principles of health and safety
- (2) Maintaining skin health at work
- (3) Respiratory Protective Equipment (RPE)

Module 1 is mandatory, and the learner can only undertake other modules after they have completed it. Modules 2 and 3 can be self-selected based on relevance to the learner's role.

Time to complete:

10 minutes per module

Decontamination of Reusable Medical Devices

Decontamination of RMDs (Local and Endoscopy)

e-learning Programme

The national e-learning programme covers all stages of the decontamination life cycle and supports the education of all staff involved in some way with the decontamination of re-usable medical devices. The programme is available as 3 options and depending on your role, you may not require completing all nine modules.

Time to complete:

1 hour per module or 9 hours for full programme

Interpersonal Skills and Leadership

e-learning Programme

Working in collaboration with the NES Leadership and Management Team, a range of introductory modules are available for health and social care staff working across all care settings.

Topics include:

- Motivating and Inspiring
- Empowering
- Collaborating and Influencing
- Decision Making
- Managing Difficult Conversations
- Self Leadership
- Vision
- Creativity and Innovation
- **●■●★**

Time to complete:

15 minutes per module



IMPROVEMENT LAYER

This layer is designed for those who wish to develop a deeper level of knowledge and skills in relation to infection prevention and control and quality improvement and lead on or actively participate in an infection prevention and control improvement project in their place of work.

It provides modules, other resources and tools from the Quality Improvement Zone which are linked to the different stages in the Improvement Journey, including:

- Build will and conditions for change
- Understand current system
- Develop aim and change theory
- Identify specific change ideas, test and refine in context

Infection Prevention and Control worked examples and tools for each stage provide context.

This layer also incorporates quality improvement development programmes currently offered by NES at Foundation. Practitioner and Leader levels and builds on knowledge and skills in the application of the science of improvement.

Professional Development Frameworks

Framework to Support Staff Development in the Decontamination of Reusable Medical Devices (RMDs)

This framework supports staff that undertake, manage or are responsible for decontamination activities in local, endoscopy or central decontamination units throughout Scotland.

It supports practitioners to increase and develop their existing knowledge, understanding and skills in the complex area of decontamination and covers staff working in NHS Boards and the independent sector e.g. independent hospitals, general dental services and non-NHS podiatry sectors.

It may also be helpful as a reference source for higher education institutions when planning curriculum which includes decontamination services.

If you wish to be kept informed and added to the HAI contact list then please email your name, job title, organisation and email address to the HAI mailbox: HAI@nes.scot.nhs.uk

www.nes-hai.info

Alternative Formats

This resource may be available, in full or summary form, in alternative formats and community languages. Please contact us on **0131 656 3200** or email **altformats@nes.scot.nhs.uk** to discuss how we can best meet your requirements.

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