

University of Strathclyde

Strathclyde Institute of Pharmacy & Biomedical Sciences

MPharm Experiential Learning Handbook 2023/24



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1. The MPharm Programme and Experiential Learning

MPharm structure 2023/24



Our MPharm is constructed as a spiral curriculum where students will revisit topics in ever increasing complexity. The first year of the course (year 2) focuses on normal function of the body and the treatment of minor ailments by following the WWHAM mnemonic. Years 3 and 4 revisit the major clinical areas initially as single disease considerations but move to treating patient with multiple morbidities as the years progress – for example treating a patient with infection who is immunocompromised will be covered in the Management of Infection and Infectious Diseases module and Management of Malignancy modules. The final year of study brings all this learning together in modules where the students will apply their knowledge of all areas of pharmacy to understanding where guidelines cannot be applied and how a decision for treatment can be made based on the evidence available.

In our programme, the numbering of years (Year 2 to Year 5) reflects students starting the course with Advanced Highers which are the same educational level as year 1 at University. Students in Y2 will have experiential learning (EL) in community and will then have a week of each community and hospital pharmacy in Y3. Students in Y4 and Y5 will experience EL with one week in each semester and rotate through community, hospital, primary care or specialist pharmacy sectors.

All our placements are now nationally co-ordinated in conjunction with NHS Education for Scotland (NES) and include placements in community, hospital, primary care, NHS 24, community/specialist hospitals, Healthcare Improvement Scotland, remote and rural community placements, mental health and prison pharmacy. All our placements are now 1-week blocks in our curriculum for every Year group. EL sites could be anywhere in Scotland and students will be doing EL for at least 1 week in each semester of the undergraduate course, with the exception of the first semester in Y2 which is to allow all PVG checks to be done.

Time in each sector of pharmacy for session 2023/24

Year	Community Practice	Hospital Practice	Primary Care	Specialist
Year 2	5 days	N/A	N/A	N/A
Year 3	5 days	5 days	N/A	N/A
Year 4	5 days*	5 days*	5 days*	5 days*
Year 5	10 days*	10 days*	10 days*	10 days*

* Students in Y4 & Y5 will spend time in each sector over two next two academic years, with a quarter of the class in each sector in each week of EL in each semester.

The timing of the experiential learning fits with teaching and learning in the University. We will send the students out for their experiential learning at the following times.

W/C date for each EL block

Year	1st Semester	2 nd Semester
Year 2	-	19 th Feb
Year 3	6 th Nov	4 th March
Year 4	13 th Nov	12 th Feb
Year 5	20 th & 27 th Nov	29 th Jan & 5 th Feb

2. Additional Cost of Teaching Pharmacy Funding

The Scottish Government announced in September 2018 that funding would be made available to support the additional cost of teaching (ACTp) for experiential learning for student pharmacists. This funding is to expand and enhance the quality of EL and help better prepare the future Pharmacy workforce.

Scottish undergraduate pharmacy Experiential Learning is organised in partnership between the University of Strathclyde, Robert Gordon University, NES and other pharmacy stakeholders.

The pharmacist facilitating EL (Facilitator) needs to have completed or have committed to undertaking Preparation for Facilitating Experiential Learning Training (PFEL) and provide feedback on student pharmacist performance to the University at the end of EL activity. This funding allows Facilitators to spend dedicated time supporting Student Pharmacists during EL.

3. Information for students

During EL you will come into contact with patients, the public and other health care professionals. It is, therefore, important that you portray a professional image and conduct yourself in a professional manner, in accordance with the Fitness to Practice requirements, and adhere to the GPhC Standards for Pharmacy Professionals:

(<u>https://www.pharmacyregulation.org/sites/default/files/standards_for_pharmacy_professi</u> <u>onals_may_2017_0.pdf</u>). Students agree to adhere to this when you sign a fitness to Practice declaration with the university.

- You are expected to be dressed smartly and appropriately if you are unsure what this means please contact the EL team at University
- For infection control purposes
 - any sleeves should be above the elbow
 - You should not wear any jewellery: plain band wedding rings are the only jewellery permitted.
 - Nail polish, gel or false nails are not permitted.
- Long hair must be tied back and kept above the collar
- Student EL working hours are based on the standard NHS working week of 37.5 hours, Mon-Fri , 08:30/9.00-5.00 with an appropriate break. However, this is the base position. We recognise that some EL providers will have extended hours, work out of hours, or in the case of NHS 24 require working on a Saturday. Therefore, it is acceptable for EL facilitators to arrange, in agreement with the student, to cover the 37.5 hours in a way that suits the EL provider and offers the best learning opportunities to the students. Please do not 'bank' hours to allow you to take a half day, it is expected that you will do 5 full days in practice.
- Students <u>MUST</u> contact providers in advance to check of any restrictions to the dress code as a result of local infection control policies.
- Remember to take your matriculation card, lanyard and "Student Pharmacist" badge as the facilitator will ask to see this as proof of identity and to identify you as a student of the University of Strathclyde.
- If you are unable to attend your arranged placement you <u>must</u> contact the named Facilitator and the University as soon as possible and no later than on the day of absence.
- Do not take any valuables, apart from essentials to your experiential learning. Any valuables must be kept on your person at all times or in accordance with the pharmacy security policy.
- Please adhere to your placements' mobile phone policy which you will be advised of by your facilitator.

During your EL you will have access to patient details which are **confidential.** We have assured all the pharmacists that you will respect the patient's right to confidentiality. If you breach this confidentiality, you will be asked to leave the placement and a report will be sent to the MPharm Director and Director of Teaching, Professor Boyter. This may be a breach of Fitness to Practice requirements. Please do not take pictures while on placement and do not post any details of your placement on social media as it will breach placement and University confidentiality.

The Facilitator at each site will co-ordinate and supervise the placement with the assistance of the wider pharmacy team.

Attendance will be closely monitored by the University. It is compulsory to submit an attendance record, signed by the EL facilitator, after your EL (available on MyPlace). MyPlace submission will open for seven days after your placement to upload completed attendance forms. Non- attendance without a valid reason (e.g. illness, adverse weather)

or failure to submit reflective entries in your portfolio will result in failure of the module. Please discuss any issues with the Experiential Learning Coordinators Paul Kearns and Morven McDonald or the MPharm Director and Director of Teaching Professor Boyter.

Please Note

If you are unable to attend your placement (e.g. due to adverse weather conditions or illness) or you anticipate being late to your placement **it is essential that you inform both the University** (<u>sipbs-experiential-learning@strath.ac.uk</u>) and your contact **person at your placement** (which will be provided before your placement).

Student responsibilities while on experiential learning

Student's main responsibilities are that they must:

Contact your facilitator prior to your placement and complete the pre EL communication form

- Arrive at the pharmacy on time
- Be appropriately dressed as indicated above
- Interact and engage in an appropriate manner with the pharmacy team and patients
- Be prepared to stay in the pharmacy for the allocated time
- Complete some or all of the activities indicated below, as planned with your facilitator, a number of times to gain competency
- Submit signed attendance record at the end of your placement (link will be available on MyPlace)

Pre Placement Checklist

- Familiarise yourself with the relevant sections of the EL handbook
- Pre EL communication form: <u>https://www.nes.scot.nhs.uk/media/gnjpvbbp/pre-el communication form 2023-24.docx</u>
- PVG Certificate "Student Pharmacist" badge and student card.
- Occupational Health Questionnaire completed (mandatory)
- GDPR (MyPlace)
- Equality and Diversity (only needs completed in Year 2)
- Cyber Security (MyPlace only needs completed in Year 2)
- Check expenses policy (MyPlace)
- TURAS modules (MyPlace)
- Attendance record (MyPlace)
- EL induction checklist (EL handbook)
- EL student guide for Health & Safety Advice (EL handbook)

EL resources

- BNF app
- Medicines Complete https://about.medicinescomplete.com/
- Pharmacotherapy section of GMS contract <u>The 2018 General Medical Services Contract In</u> <u>Scotland (www.gov.scot)</u> for Primary Care.
- Community Pharmacy Scotland NHS Services section <u>Community Pharmacy Scotland (cps.scot)</u>.
- Minor Illness or Major Disease Sixth edition (if available at EL placement)
- Introduction to Pharmaceutical Calculations Fourth edition (if available at EL placement).
- Experiential learning frameworks: https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-student-pharmacists-in-scotland/

Student Feedback on Experiential Learning

Student Feedback is an integral part of the quality management systems in NES. It is used to review experiential learning (EL) sites and improve these to better the experience for students in subsequent years.

Students are required to complete feedback at the end of their EL and reflect on their experience, detailing support from facilitator and site staff, as well as learning opportunities and ability to meet learning objectives. Students are encouraged to give open and honest feedback, highlighting good experiences of facilitating learning, alongside examples that may require further improvement to enhance EL. Since experiential learning is accompanied with public monies (additional cost of teaching pharmacy funds), it is imperative that we engage with students to continually develop and improve experiences through the collation and review of honest feedback. This is a vital part of NES's ongoing commitment to improving the quality and breadth of experiences available to students within Scotland. Students, please access the feedback form: https://response.questback.com/nhseducationforscotland/tsf7bzktif OR access via QR code on MyPlace.

Whistleblowing

Whistleblowing is defined in the Standards for Pharmacy Professionals as when a person 'raises a concern that relates to speaking up, in the public interest, about an NHS service, where an act or omission has created, or may create, a risk of harm or wrong-doing'.

If you have any such concerns regarding a wrongdoing, patient safety and/or malpractice during EL, please refer to the relevant Whistleblowing policy. Please ensure you are familiar with the following Whistleblowing policies before your EL:

NHS Scotland: https://workforce.nhs.scot/policies/whistleblowing-policy/

The University of Strathclyde also have their own Whistleblowing policy that can be found at: <u>https://www.strath.ac.uk/media/ps/strategyandpolicy/Public Interest Disclosure Whistleblowing Policy</u>.<u>pdf</u>

Additional resources available from GPhC:

- <u>Keeping patients safe being open and honest</u>
- <u>Pharmacy team toolkit learning from incidents</u>

University Contacts

Professor Anne Boyter MPharm Course Director and Director of Teaching <u>anne.boyter@strath.ac.uk</u>

Mr Paul Kearns MPharm Experiential Learning Coordinator paul.d.kearns@strath.ac.uk 07785661386

Mrs Morven McDonald MPharm Experiential Learning Coordinator <u>morven.mcdonald@strath.ac.uk</u> 07876007594

Mr Philip Brown MPharm Experiential Learning Administrator <u>sipbs-experiential-learning@strath.ac.uk</u>

4. Reflective Portfolio Guidance

While on experiential learning you must undertake some or all of the suggested activities as relevant. Activities should be undertaken many times so that you can build competency in each of the areas. You will have to complete reflective entries in your portfolio. Your portfolio is associated with a different module in each year:

Year	Module
Year 2	Being a Pharmacist 1
Year 3	Being a Pharmacist 2
Year 4	Being a Pharmacist 3
Year 5	Being a Pharmacist 4

Details of what you have to complete for each module is detailed in the year descriptor for EL below and in the module page on MyPlace.

You will need to use Reflection to learn from your actions. There are three basic

assumptions to the process of reflection:

- 1. Accurately go over the experience in your head (without bias)
- 2. Understand that experience at a deeper level how does it make you feel?
- 3. Use the understanding to do things differently next time i.e. effect change through learning

Driscoll 3 stage model consists of asking 3 fundamental questions; 'What?', 'So what?', and 'Now What?' are matched to the stages of an EL cycle, with added trigger questions that can be asked to complete the cycle.

WHAT – This is a description of the event. Describe the experience and identify what happened.

Trigger questions

What....

- is the purpose of returning to this situation?
- happened?
- did other people do who were involved in this?
- did I see/do?
- was my reaction to it?

SO WHAT – This is an analysis of the event. Describing the experience is not enough – why is it significant?

Trigger questions

So what ...

- did I feel at the time of the event?
- are my feelings now, after the event, any different from what I experienced at the time?
- were the effects of what I did (or did not) do?
- positive aspects now emerge for me from the event that happened in practice?
- have I noticed about my behaviour in practice by taking a more measured look at it?
- observations do any person helping me to reflect on my practice make of the way I

acted at the time?

- is the purpose of returning to this situation?
- were those feeling I had any different from those of other people who were also involved at the time? Did I feel troubled, if so, in what way?

NOW WHAT – Proposed actions following the event. What will you do with the single insight learned?

Trigger Questions

Now what ...

- are the implications for me and others in clinical practice based on what I have described and analysed?
- difference does it make if I choose to do nothing?
- is the main learning that I take from reflecting on my practice in this way?
- help do I need to help me 'action' the results of my reflections?
- aspect should be tackled first?
- Where can I get more information to face a comparable situation again?
- How can I modify my practice if a similar situation arises again?
- How will I notice that I am any different in clinical practice?

For the MPharm portfolios this 3 stage model will be used throughout the 4 years, but the content and hence reflective aspect (i.e. the 'So what' and 'Now what') increase year on year.

Module	Reflective Log Content	
	Formative	Summative
BaP 1	1 x 500 words	2 x 500 words – entries must reflect
		aspects of curriculum and EL
BaP 2	-	2 x 500 words – entries must reflect aspects of EL
BaP 3	-	2 x 500 words – entries must reflect aspects of EL
BaP4	-	3 X 500 words – entries must reflect aspects of EL

Reflective component of the MPharm

5. Information for Facilitators

EL is designed to expose students to real life practice as a means of putting their academic studies into context. The degree of complexity and level of patient involvement during EL increases year on year as the students move through the course.

At all times students are expected to act within your assessment of their competency: the safety of your patients, staff and effective operation of your practice should not be compromised.

The learning activities provided for each year are a guide to the experience that the students should have. You may add to these experiences and we appreciate that not all items may be possible in every pharmacy. Students should undertake the activities as many times as practical during their visits to gain some level of competency and a deeper understanding of the roles and responsibilities of a pharmacist.

When students return to University they will need to complete a reflective diary relating to their EL. Students will also participate in Peer Learning sessions in the University where they will discuss their experiences with other students and share learning from their EL.

Students should use this workbook to capture ideas for suitable reflections: they may seek your help in looking for suitable examples.

If you wish to clarify anything about students' experiential learning or provide us with feedback then please contact any of the staff named at the end of the handbook.

While on EL our students are still subject to the GPhC Standards for Pharmacy Professionals (*https://www.pharmacyrequlation.org/sites/default/files/standards for pharmacy professi* onals may 2017 0.pdf). If there are any matters that need to be reported then please email Professor Anne Boyter MPharm Programme Director and Director of Teaching (anne.boyter@strath.ac.uk) or the EL team (sipbs-experiential-learning@strath.ac.uk).

Facilitator responsibilities for students on EL

The main responsibilities of the facilitator to the students are but not limited to:

- To inspire this new generation of pharmacists.
- To provide a suitable environment for experiential learning.
- To allow the students access to appropriate material to complete their EL.
- To be familiar with the suggested learning activities for that student year EL set out in the EL handbook prior to students coming on placement.
- To enable competencies relevant to curriculum to be participated in/undertaken and repeatedly practiced by students.
- To give feedback to student which allows them to continuously develop i.e. formative, whilst student is undertaking placement.
- To ensure student pharmacist is supernumerary and not a replacement for other staff. Make any changes to rotas or staffing to accommodate students.
- Become familiar with feedback processes to universities and NES.
- Complete appropriate equality and diversity training (NES directed or organisation owned).
- Become familiar with the GPhC Guidance on Tutoring and Supervising Pharmacy

Professionals in Training (for pre-registration training but the content is relevant). guidance on supervising pharmacy professionals in training august 2018.pdf (pharmacyregulation.org)

- Get in touch with any questions.
- Contact University if any student matters arise or non-attendance of student on placement.
- Student EL working hours are based on the standard NHS working week of 37.5 hours, Mon-Fri, 08:30/9.00-5.00 with an appropriate break. However, this is the base position. We recognise that some EL providers will have extended hours, work out of hours, or in the case of NHS 24 require working on a Saturday. Therefore, it is acceptable for EL facilitators to arrange, in agreement with the student, to cover the 37.5 hours in a way that suits the EL provider and offers the best learning opportunities to the students. Please do not allow the student to 'bank' hours to allow taking a half day during placement. Any student appointments need to be pre authorised by the EL team.

Facilitator feedback

Facilitators are requested to complete feedback on the student, as part of the educational agreement with NES and the experiential learning providers. By providing this honest and constructive feedback you will support them in evaluating their skills, knowledge and behaviours as witnessed in the workplace and help them to develop these as they progress through their journey to becoming pharmacists. You are ideally placed to feedback on behaviours that you observe and providing this honest feedback in a suitable way could help to shape and develop the pharmacist which could impact on their future career. Facilitators, please access the feedback form here:

https://response.questback.com/nhseducationforscotland/ve7azmw0cu

Year 3 and 4 feedback will be on TURAS

Whistleblowing

Whistleblowing is defined in the Standards as when a person 'raises a concern that relates to speaking up, in the public interest, about an NHS service, where an act or omission has created, or may create, a risk of harm or wrong-doing'.

Student pharmacists have been signposted to raise any concerns they have regarding a wrongdoing, patient safety and/or malpractice during EL via the relevant Whistleblowing policy. They have been asked to familiarise themselves with the following Whistleblowing policies before their EL: NHS Scotland: https://workforce.nhs.scot/policies/whistleblowing-policy/

University of Strathclyde also have a Whistleblowing policy that can be found at: <u>https://www.strath.ac.uk/media/ps/strategyandpolicy/Public Interest Disclosure Whistleblowing Policy</u>.pdf

6. Year 2 Experiential Learning

Year 2 students are in their first year of study of the MPharm programme. These students will spend 5 days in community pharmacy in academic year 2022/23. Students' EL will take place in second semester to allow time for Protecting Vulnerable Groups (PVG) clearance to be obtained from Disclosure Scotland.

At the time of their EL, students will have learnt and demonstrated communication skills in relation to Responding to Symptoms in minor ailments of GI tract, respiratory and cardiovascular systems and will have started to put these skills into practice in relation to the nervous system and endocrine disorders. They will also be aware of the different legal categories of medicines. To underpin this the students will also know about the normal function of the body and how medicines are absorbed, distributed and metabolised in the body. Excretion is covered in the last module in year 2.

All activities should be under the supervision of an appropriately trained member of staff.

Learning outcome

To demonstrate application of communication skills related to assessing and treating minor ailments/common clinical conditions in the community pharmacy setting. Demonstrate the skills necessary for the safe supply of medicines including all aspects of the receipt, assembly and in person collection of prescriptions.

Learning Activities

 Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome. For additional linked activities: Experiential learning frameworks: <u>https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-studentpharmacists-in-scotland/</u>

6.1 Community Pharmacy Experiential Learning

Orientation

Orientation to the community pharmacy is important but should be integrated into the learning experience. During EL students will be in a new environment. To meet the learning outcomes students are expected to demonstrate understanding of:

Activity	Additional Linked Activities	Student Comments/Reflection
The role of all team		
members in the		
community		
pharmacy		
If your facilitator is		
an independent		
prescriber, have a		
discussion about how		
they use prescribing		

in overvdov prostice	ر ر	
in everyday practice.		
The role of Standard		
Operating Procedures(SOPs)		
in community pharmacy		
appropriate for the activities		
they will carryout including		
minor ailments		
consultations.		
Complete SOP requirements		
necessary for this EL and		
discuss these with facilitator		
– this will prepare students		
for undertaking SOP		
workshops if not already		
done		
The layout of the premises		
and the need for a space		
for confidential		
conversations.		
Discuss and reflect on the		
need for professional		
behaviours and how these		
are demonstrated in the		
community pharmacy		
setting.		
Display professional		
behaviour when answering		
the pharmacy phone and		
interacting with colleagues		
and patients.		
What patient groups are		
available in the local area,		
how do they support		
people living with long		
term conditions, attend a		
meeting if possible.		
'What matters to me?',		
have a discussion with a		
person living with a long		
term condition about what		
matters to them in terms		
of delivering healthcare to		
them.		
Make use of ad hoc		
learning opportunities,		
every community		
pharmacy will offer a		
different range of services.		

Acute Medicines Service

Activity	Additional Linked Activities	Student Reflection/Comments
Participate in procedures		
for taking in and handing		
out prescriptions before		
demonstrating competence		
in these tasksby accepting		
prescriptions for dispensing		
and engaging the patient in		
conversation relevant to		
the situation.		
Discuss the requirements of		
a GP10 prescription, i.e.		
compulsory and optional		
content to check that a		
prescription is legalbefore		
accepting it for dispensing.		
Then		
engage in this activity.		
Describe prescriptions		
beyond GP10 prescriptions		
e.g. dental, veterinary,		
private and nursing and be		
able to check whether the		
items prescribed are		
permitted on the NHS or		
must be paid for.		
Check patient details on the		
PMR system and		
communicating any		
discrepancies within the		
prescription to the		
pharmacist.		
Participate in the acute		
medication supply(AMS)		
functionality on the		
computer labelling,		
recording, sending		
information.		
Hand out dispensed		
prescriptions which require a		
name and address check (in		
accordance with the		
pharmacies SOP) – these		
prescriptions may need		
special storage conditions or		
simple counselling.		

NHS Pharmacy First Scotland

Activity	Additional Linked Activities	Student Comments/Reflection
Describe NHS Pharmacy First Scotland		
Participate and record in		
NHS Pharmacy First		
Scotland consultations		
using learned consultation		
skills/tools (e.g. WWHAM).		
This should include simple		
counselling onthe use of the		
medicine you have		
prescribed – for example		
dosage regimen, maximum		
dose, or frequency.		
Demonstrate an understanding		
of the content of patient		
information leaflets (PILs) by		
using this information in a		
discussion with the pharmacist		
or other member of the		
pharmacy team		
Demonstrate an understanding		
of the range of dosage forms		
and legal categories available		
for a single medicine. (e.g.		
tablets, capsules, liquid, eye drops).		
Demonstrate a knowledge of		
the implications of different		
legal categoriesof medicines		
(e.g. storage, prescription		
requirements)		

Feedback

Activity	Additional linked Activities	Student comment/reflection
Discuss feedback with your		
facilitator about your		
performance on placement, ask		
your facilitator to complete		
feedback on TURAS.		

6.2 Reflective Diaries

Standard	Assessment	Reflection
Effective Communications		Based on the communication skills workshops you had in semester 1; identify and reflect on one weakness in your communication skills that you identified in the workshop and what you would do to improve.
Professional Knowledge and Skills	Summative	Based on the SOP workshop you had, reflect the usefulness of using SOP in practice while you were on EL
Person Centred Care		Reflect on an OTC consultation where you had to use WWHAM to gather information and how this helped/did not help to identify the person's medical condition (problem).

7. Year 3 Experiential Learning

7.1 Community Pharmacy Experiential Learning.

These students will spend 5 days in community and 5 days in hospital during their EL weeks in academic year 2022/23. In Y3 students will be learning about contractual requirements related to community pharmacy and will be becoming familiar with common POMs used in the treatment of infections and infectious diseases. They will encounter GI & endocrine conditions, and cardiovascular and respiratory conditions later in Y3. Students will be developing familiarity with MCR and other core contractual responsibilities.

All activities should be under the supervision of an appropriately trained member of staff.

Learning outcome

To demonstrate application of communication skills related to NHS Pharmacy First Scotland and MCR in the workplace. To learn and demonstrate the skills necessary for the safe supply of medicines including all aspects of the receipt, assembly and giving out of prescriptions.

Learning Activities

Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome. Learning outcomes from year 2 should be revisited during the year 3. For additional linked activities: Experiential learning frameworks: <u>https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-student-pharmacists-in-scotland/</u>

Acute Medicines Service

Activity	Additional Linked Activities	Student Comments / reflection
Describe Acute Medication		
Service		
Produce labels and		
maintaining patientfiles on		
PMR		
Assemble prescriptions		
Record your own		
error rate in		
dispensing		
(dispensing at least		
50 items). Use EL		
providers system		
for recording any		
near misses.		
Discuss and record any near		
misses in your dispensing with		
the pharmacist. This must		
include the potential		
implications and what		
can be learnt from near		
misses.		

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Demonstrate competency	
in communicating with	
patients handing inor	
receiving dispensed	
prescriptions.	
This should be achieved by	
handing outprescriptions	
for which simple	
counselling is required e.g.	
a prescription for an	
antibacterial, an ACEI.	
(Your plan for counselling	
should be discussed with	
the pharmacist first).	
Demonstrate competency	
in using the	
BNF and any other suitable	
information source as a	
medicines information	
resource available to a	
community pharmacist.	
Suggested EL resources	
included in first section of	
EL handbook.	
Demonstrate competency	
in the use of the online	
Drug Tariff or other	
suitable resources to	
confirm that a prescribed	
dressing / appliance is	
allowed to be prescribed	
on the NHS.	
Perform a calculation to	
assist in determining the	
correct dose of a medication.	

NHS Pharmacy First Scotland.

Activity	Additional linked Activities	Student Comments / reflection
Discuss and record with the		
pharmacist any services		
provided by Pharmacy 1 st in		
the area.		

Use the WWHAM process	
(or equivalent)to interview a	
patient with a minor ailment	
and discuss the required	
action with thepharmacist	
(or other designated	
member of staff) before	
deciding on most	
-	
appropriate outcome. If this	
is prescribing a suitable	
medicine, patient should be	
counselled appropriately.	
Record interventions	
(advice, referral, treatment)	
on PMR and discuss this	
with the pharmacist.	

Medicines, Care and Review (MCR)

Activity	Additional linked Activities	Comments/Reflection
Describe Medicines: Care and		
Review		
Participate in Serial		
prescription (SRx) operations		
(where possible) and speak		
to team and reflect on		
operational advantages vs.		
AMS.		
Familiarise self with the		
Patient Care Record (PCR),		
taking opportunities to use		
this under Pharmacist or		
Pharmacy Technician		
supervision as appropriate.		
Liaise with another Health		
Care Professional about a		
care issue in relationto a		
long-term		
condition/medication.		
Record and discuss the		
intervention with your		
facilitator.		
Register a patient for MCR		
including input into the		
establishment of a Pharmacy		
Care Record and Risk		
Assessment		

Service Provision

Activity	Additional linked Activities	Student Comments / reflection
Describe prescriptions		
beyond GP10 prescriptions		
e.g. dental, veterinary, private		
and nursing and be able to		
checkwhether the items		
prescribed are permitted on		
the NHS or must be paid for.		
Discuss and record any		
interventions for		
providing unscheduled		
care and showing how this		
can be undertaken if the		
situation arises		
Discuss examples of		
medicines that have different		
licenses under different		
circumstances, e.g. P and		
POM doses, roleof patient		
group directives (PGDs) and		
why each licence is applicable		
Undertake and complete		
simple administration		
tasks e.g. completing		
private prescription / CD		
registers, completing		
paperwork / electronic		
claim for PHS services /		
PCR administration for		
smoking cessation.		
What patient groups are		
available in the local		
area, how do they		
support people living		
with long term		
conditions, attend a		
meeting if possible.		
'What matters to me?',		
have a discussion with a		
person living with a long		
term condition about		
what matters to them in		
terms of delivering		
healthcare to them.		

Make use of ad hoc	
learning opportunities,	
every community	
pharmacy will offer a	
different range of	
services e.g. smoking	
cessation consultations,	
sharps services, gluten	
free food service	

7.2 Hospital Experiential Learning – Year 3.

These students spend five days in hospital pharmacy in academic year 2023/24. At the time of year 3 EL, students will be learning about and will be becoming familiar with common medicines used in the treatment of infections and infectious diseases, GI & endocrine conditions, and cardiovascular and respiratory conditions.

All activities should be under the supervision of an appropriately trained member of staff.

Learning outcome

To demonstrate application of communication skills related to the hospital workplace.

Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome.

Learning Activities

Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome. For additional linked activities: Experiential learning frameworks: <u>https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-student-pharmacists-in-scotland/</u>

Orientation

Suggested Activity	Additional linked Activities	Student Comments /reflection
Introduction to hospital		
pharmacy.		
Undertake medicines		
reconciliation. **Please		
complete TURAS medicines		
reconciliation module prior		
to placement**		
Discharge plan for patients.		
Take part in interface care		
planning. Communicate a		
pharmaceutical care issue		
with healthcare providers in		
community/primary care		
Perform a level one		
medicines information		
enquiry and communicate		
your answer to the enquirer.		
Reflect on the services		
provided by the aseptic unit		
and how these support the		
delivery of pharmaceutical		

care to patients.	
Discuss and reflect on the roles of the hospital pharmacy team (including pharmacy technicians, pharmacy support workers, independent prescribers and specialist services etc.).	

Pharmacy and MDT teams

Suggested Activity	Additional linked Activities	Student Comments /reflection
Discuss what are the		
potential career		
pathways/structures		
within hospital pharmacy		
Discuss and reflect on		
different members of the		
multidisciplinary team		
and the role of the wider		
team on the patient		
journey.		
Communicate a		
pharmaceutical care issue		
to a member of the		
multidisciplinary team		

Person Centred Care

Suggested Activity	Additional linked Activities	Student Comments/Reflection
Consider the patient journey from hospital		
admission to discharge to ensure the		
accurate, safe and timely prescribing and		
administration of medicines.		

	
Participate in the delivery of	
pharmaceutical care.	
Participate in patient	
counselling, where,	
important points are	
emphasised about	
medicines.	
Work in partnership with	
people to support and	
empower them in shared	
decision-making about their	
health and wellbeing	
What is realistic	
medicine? How	
would you use the	
principles when	
delivering	
pharmaceutical care	
Discuss the links between	
hospital pharmacy,	
community pharmacy and	
primary care pharmacy.	
Discuss the linksbetween	
hospital pharmacy and	
other primary care	
healthcare professionals.	
Howis communication	
achieved? Are there any	
considerations to be taken	
into account e.g.	
information sharing, data	
protection, patient	
confidentiality.	
Take part in interface	
care planning.	

Governance

Suggested Activity	Additional linked Activities	Comments/Reflection
Consider antimicrobial		
stewardship and infection		
control measures.		
Consider local formulary		
guidance and how it		
influences prescribing		
decisions.		
Utilise current and		
emerging systems and		
technologies in safe		
prescribing e.g., HEPMA,		
ward view, robotics		
Understand the clinical		
governance of the		
pharmacist independent		
prescriber, who may also		
be in a position to supply		
medicines to people		
Consider how local and		
national guidelines		
influence pharmaceutical		
care and prescribing.		
Error and incident		
reporting, for example,		
via Datix (or similar).		
How is it done and why is		
it important.		

7.3 Reflective Diaries

Standard	Assessment	Reflection
Professional knowledge & Skills		Reflect on a situation from your EL where you identified a care issue for a patient registered with the Medicine Care and Review service and how you resolved this.
Effective Communication & Partnership working		Reflect on a situation from your EL where you completed medicines reconciliation and demonstrated effective communication to achieve high quality of care and safe use of medicines.

8. Year 4 & 5 Experiential Learning

8.1 Community Pharmacy Experiential Learning including Specialist EL in Community Pharmacy.

Year 4 students will spend a week in each semester and Year 5 students will spend two weeks in each semester of the MPharm undertaking EL. In any given week(s) of EL a quarter of the module will be in each sector and students will rotate through all sectors over the two years

In year 4 students will study patients with CNS disorders, patients with malignancy and inflammatory conditions and patients with comorbidities. Their learning will build on Years 2 and3 and students will revisit topics in ever increasing complexity.

In year 5, students will study Advanced Clinical Practice and completing their projects. This module is about the students knowing how to justify their decisions on sound scientific principles and how to make clinical decisions and take acceptable risks. During this week of experiential learning students should be able to participate fully in all activities in the pharmacy and build on their experiences in years 2 - 4.

As the amount of EL increases over the next few years students at this stage, especially Y5, should now show some of the skills and behaviours linked to Foundation Year. Priority should be given to ensuring quality interactions with patients and other healthcare professionals and supporting services provided by the community pharmacy.

All activities should be under the supervision of an appropriately trained member of staff.

Learning outcomes

To demonstrate communication skills and competency in a range of activities related to the core elements of the Community Pharmacy contract.

Learning Activities

Some activities may be repeated from Years 2 and 3 but students should undertake the activities in other patient groups and in patient with multiple morbidities. Students achieve competence through performing activities to an acceptable standard repeatedly.

Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome. For additional linked activities: Experiential learning frameworks: <u>https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-student-pharmacists-in-scotland/</u>

Acute Medicines Service

Activity	Additional Linked Activities	Student Comments/Reflection
Continue to demonstrate		
competency in the		
delivery of the Acute		
Medicines Service as		
described in years 2 & 3		
(& 4).		
Demonstrate	Suggested activities include an	
competency in	MCR review / asthma or COPD	
communicating with	review / annual review of	
patients about their	compliance aid patients	
medicines – with patients		
who are on multiple		
medications and with		
patient representatives		
who are collecting		
medicines.		
Lead a patient safety	Week one – record and review	
discussionon near	near misses, dispensing incidents.	
misses, using Quality	Week two lead team review.	
Improvement tools to	week two lead tearn review.	
analyse near misses.		
Undertake a discussion		
regarding patient care		
issue with another Health		
Care Professional and		
record this appropriately.		
Use the New Medicines		
Intervention Support		
Tool (NMIST), following		
up with patient.		
Schedule intervention on		
PCR as reminder.		
Use the PCR tools to		
deliver either a smoking		
-		
cessation or gluten free foods consultation		
Check the dose of a	Record as an intervention on PMR	
prescription for a child and	system. Discuss guidelines for	
explain why this is	dispensing for children and related	
appropriate or not.	standard operating procedure.	
Discuss with the pharmacist	Identify tools such as	
prescriptions for which	Stockley's for undertaking	
potential drug interactions	interactions reviews.	
have been identified and	Descurie number of	
explaining why action was	Record a number of	
or was not taken.	interactions and there	
	significance and discuss	

	with facilitator and identify	
	relevant actions to be	
	taken.	
Perform CD management,	Dose checking opioid	
following standard	Dose checking opioid medicines andensuring	
operating procedures.	breakthrough medication is	
operating procedures.	appropriate	
	strength/formulation.	
	CD destruction processes	
	for out of date (OOD) and	
	patient returns	
Counsel patients about a		
treatment regimen		
involving more than one		
medicine for one purpose		
e.g. H pylori treatment or		
NSAID and PPI.		
Counsel patients on		
different devices and		
therapies – e.g. inhalers, GTN spray, diabetes testing		
strips, antidepressants,		
anticancer therapy, DMARD		
Etc		
Lead a team training	Find out what is important for the	
session on a drug/ device	pharmacy team for this session.	
(e.g., insulin pen, inhaler	What are their learning needs?	
etc).	5	
Complete a reflection on	What happened / why was this	
an interaction with a	important for the patients care /	
patient.	What will you change in your	
	practice next time?	
Get feedback from		
facilitator, pharmacist,		
pharmacy team members,		
patient Process a prescription for		
an unlicensed medicine		
(where possible). This will		
include clinical		
assessment of the		
prescription, following the		
national specials		
authorisation process,		
ordering and dispensing		
of the medication. If not		
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possible, discuss process with team.	

NHS Pharmacy First Scotland and additional services

Activity	Additional Activities	Student Comment/reflection
Investigate NHS Pharmacy First	Participate in a	
Plus and discuss with the	consultation relating to	
facilitator and team to	the supply of a medicine	
demonstrate your	using a PGD.	
understanding.	Demonstrate and get	
	feedback on your clinical	
	decision-making skills.	
	Complete the relevant	
	SBAR.	
Continue to demonstrate		
competency in delivery of the		
Pharmacy First Service as		
described in years 2, 3 (and		
4), especially around		
differential diagnosis.		
Demonstrate knowledge of	Complete an SBAR	
Pharmacy First interventions and		
be involved in patient		
consultations for this.		
Is your facilitator an independent		
prescriber (IP). Is there a		
"common Clinical Conditions		
clinic in your pharmacy – do a		
reflection on the role of the IP		
in a common clinical		
conditions' clinic. What		
considerations are there for IP in		
community pharmacy?		

Medicines, Care and Review (MCR)

Activity	Additional Activity	Student Comments/Reflection
Demonstrate competency in	Record the MCR on the PCR.	
delivery of the MCR as	Highlight care plan priority.	
described in years 2, 3 (and 4).	Create a care plan for relevant	
	patients and discuss with your	
	facilitator.	
Describe the place of Medicines		
Care and Review in the wider		
NHS Scotland		
System		
Demonstrate competency,		
undersupervision,		
undertaking clinicalchecks on		
a series of MCR serial		
prescriptions where possible		

	1	
Demonstrate competency in		
registering a patient for MCR		
including input into the		
establishmentof a Pharmacy		
Care Record Stage 1 Review		
	Decord on when a interventions	
Demonstrate communication	Record any phone interventions	
skills in liaising with staff,	you make and reflect on your in	
including the primary care	the consultation	
pharmacist, at a medical		
practice to resolve a problem		
with a prescription. This may be		
undertaken either in person or		
over the phone.		
Demonstrate communication		
skills in interviewing patients		
taking a medicine that requires		
monitoring.		
Identifying and investigate at		
least four cases of		
polypharmacy (5+ items) and		
discuss both the medicines and		
the co-morbidities with the		
pharmacist and/or other		
healthcare professional if		
appropriate		
Assess patients for a compliance	How are patients identified for	
aid and explaining why their	this? Role of multi disciplinary	
medicines are either suitable or	team in this. What are the	
not suitable for supply in this	options?	
device.		
Contribute to care planning for		
patients already registered for		
MCR and or Serial		
Prescriptions. Identify care plan		
issues, ideally for at least two		
patients, and steps to be taken		
as a result.		
Undertake a pharmaceutical		
care risk assessment (Stage 2)or		
review an assessment already		
completed.		
Reconcile a patient's medicine		
when returning to community		
after a hospital discharge.		

Public Health

Activity	Additional Activity	Student Comments/Reflections
Observe drug misuse harm reduction activities and then, under supervision, undertaking these activities where possible. Reflect on this and discuss with facilitator.		
Undertake, under supervision, opioid substitution dispensing including the accurate recording of dispensing and collection in the controlled drugs register.		
Discuss with pharmacy team non- pharmacological support measures in place for patients with substance misuse issues		
Identify and suggest any areas for improvement in smoking cessation PCR management processes		
Proactively participate in current national Public Health campaign.		

Transfer of Care

Activity	Additional linked Activities	Student Comments/Reflection
Discuss the areas of risk when patients transfer from one caresetting to another (e.g. home to hospital, hospital to care home etc)		
Use opportunities to build contacts with other Healthcare Professionals e.g. GPs, Dentists, Optometrists, NHS24, nurses, Care homes and other members of the Pharmacy Interface team.		
Pharmacy as a Business

Activity	Additional Linked Activity	Student Comments/reflection
Participate in Stock		
management including		
procurement, storage,		
stock control and		
shrinkage.		
Discuss General	Human Resources,	
Business	Prescription recording,	
Administration tasks	Health and Safety	
appropriate to EL		
site.		
Investigate	Patient Safety Climate	
Quality	Report	
improvement	Design own Quality	
activities	improvement activity	
undertaken within		
the pharmacy		

Calculations:

Activity	Additional Activity	Student Comments/Reflection
Record any calculations		
performed in practice.		

8.2 Hospital Experiential Learning including Specialist Hospital EL– Year 4 & 5.

In year 4 and year 5 students will rotate through different pharmacy settings such as hospital, community, primary care and specialist pharmacy practice. The learning outcomes and learning activities detailed in this section are suitable for both year 4 and year 5 student pharmacists.

In year 4 students will be studying patients with CNS disorders, patients with malignancy and inflammatory conditions and patients with comorbidities. Their learning will build on what these students did in Years 2 and 3 and students will revisit topics in ever increasing complexity. They are learning to identify and prioritise care issues and how to action them.

In year 5 students are studying Advanced Clinical Practice and completing their projects. This module is about the students knowing how to justify their decisions on sound scientific principles and how to make clinical decisions and take acceptable risks. During this week of experiential learning students should be able to participate fully in all activities in the pharmacy and build on their experiences in years 3-4.

All activities should be under the supervision of an appropriately trained member of staff.

Learning outcomes

- To gain an understanding of the role of the Clinical Pharmacist
- To gain an understanding of the whole patient journey through their hospital admission.
- To participate in patient counselling
- To participate in medicines reconciliation
- To participate in, prioritisation of patients, pharmaceutical care planning and discharge processes. This includes communication with the patient and other members of the pharmacy and multidisciplinary team.
- To understand the pharmacists' role and interaction within the multi-disciplinary team
- To demonstrate application of skills including communication skills learnt in university in the delivery of Pharmaceutical Care.
- Demonstrating clinical decision-making skills.

Learning Activities

Students should already be aware of the structure of the hospital pharmacy and the staff that support it. They should also have an awareness of the patient journey and some experience of patient counselling.

Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome. For additional linked activities: Experiential learning frameworks: <u>https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-student-pharmacists-in-scotland/</u>

Orientation

Suggested Activity	Additional linked Activities	Student Comments /reflection
Brief induction to hospital		
site.		
Perform medicines		
reconciliation. **Please		
complete TURAS medicines		
reconciliation module prior		
to placement**		
Discharge plan for patients.		
Take part in interface care		
planning. Communicate a		
pharmaceutical care issue		
with healthcare providers in		
community/primary care		
Perform a level one		
medicines information		
enquiry and communicate		
your answer to the		
enquirer.		
Reflect on the services		
provided by the aseptic unit		
and how these support the		
delivery of pharmaceutical		
care to patients.		

Pharmacy and MDT teams

Suggested Activity	Additional linked Activities	Student Comments / reflection
Discuss the links between hospital pharmacy, community pharmacy and primary care pharmacy. Discuss the linksbetween hospital pharmacy and other primary care healthcare professionals. Howis communication achieved? Are there any considerations to be taken into account e.g., information sharing, data protection, patient confidentiality.		
Take part in interface care planning and communicate issues identified to the relevant member of the primary care/community team and the patient if appropriate.		
Participate with your pharmacist in any independent prescriber activities if applicable. Reflect on their journey towards being an independent prescriber.		

Discuss and reflect on different members of the multidisciplinary team and the role of the wider team on the patient journey.	
Communicate a pharmaceutical care issue	
to a member of the multidisciplinary team	
Discuss the roles of the hospital pharmacy team (including technical staff independent prescribers and specialist services etc.).	
Discuss what are the potential career pathways/structures within hospital pharmacy	

Reflect on the delivery of specialist services e.g. independent prescribers, clinics, palliative care, cancer care, pharmacist and technicians interactions in the multidisciplinary team.	
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Person Centred Care

Suggested Activity	Additional linked Activities	Student Comments / reflection
Participate in the prioritisation		
of patients with respect to		
pharmaceutical care in		
different clinical areas.		
For patients with multiple		
morbidities identify relevant		
care issues and suggest		
actions to improve the		
pharmaceutical care of these		
patients		
Participate in the		
management of a person		
prescribed a high risk		
medicine e.g. warfarin,		
insulin, vancomycin,		
gentamicin, lithium, DOACs,		
antipsychotics, cytotoxics.		
Determine what local and		
national guidance is		
available to assist in the		
management of high risk		
medications		
Undertake supervised patient		
counselling. Ask your		
facilitator for feedback and		
reflect on the encounter.		
Participate in and discuss		
with the pharmacist the		
resolution of an issue with		
the complex administration		
of a medicine e.g. swallowing		
difficulty, nil by mouth,		
nasogastrictube.		

Work in partnership with	
people to support and	
empower them in shared	
decision-making about their	
health and wellbeing	
Discuss how altering the	
method of administration	
affects the medicines product	
licence and the implications	
for prescriber/nursing	
staff/pharmacists involved in	
the care of the patient.	
Identify a patient receiving	
parenteral therapy and check	
prescribing and	
administration is appropriate	
including diluent,	
compatibility, infusion rate.	
Review patient lab results	
and discuss how these	
influence prescribing	
decisions.	
What is realistic medicine?	
How would you use the	
principles when delivering	
pharmaceutical care	
What written communication	
methods are used within	
pharmaceutical care.	
priarmaceutical care.	
Deuferme enlaulations to essist	
Perform calculations to assist	
in determining the correct	
dose of a medication.	
What is pharmacogenomics	
and how does this affect	
prescribing and patient care	
Demonstrate effective	
communication at all times	
and adapt your approach and	
communication style to meet	
the needs of the person	
What is homecare and how	
does this affect prescribing,	
cost effectiveness and	
patient care?	
Consider equality, diversity	
and inclusion in relation to	
person centred care.	

Governance

Suggested Activity	Additional linked Activities	Comments/Reflection
Participate in antimicrobial		
stewardship and infection		
control measures.		
Reflect on local formulary		
, guidance and how		
prescribing decisions in		
secondary care influences		
ongoing patient care.		
Reflect on local unlicensed		
medicinesprocedures and how	,	
this impacts prescribing in		
secondary and primary care.		
Discuss and reflect on		
internal and external		
incident reporting. For		
examplereporting of		
dispensing or medicine		
administration errors		
on Datix (or similar)		
Discuss potential ethical		
dilemmas thatmay arise		
in clinical practice.		
Discuss how altering the		
method of administration		
affects the medicines		
product licence and the		
implications for		
prescriber/nursing		
staff/pharmacists		
involved in the care of the		
patient.		
Utilise current and		
emerging systems and		
technologies in safe		
prescribing e.g. HEPMA,		
ward view, robotics		
Understand the clinical		
governance of the		
pharmacist independent		
prescriber, who may		
also be in a position to		
supply medicines to		
people		
Consider how local and		
national guidelines		
influence pharmaceutical		
care		

8.3 Primary Care Experiential Learning including Specialist Primary Care EL- Year 4 & 5.

Learning Outcomes:

To demonstrate communication skills with patients and healthcare professionals, and competency in a range of activities related to Primary Care Pharmacy by:

- Gaining an understanding of the range of tasks that a Primary Care Pharmacist might do in their role and asking relevant questions about the primary care role.
- To participate in, under supervision, a patient consultation.
- To participate, under supervision, in a medicine review.
- To gain an understanding of the role of the Primary Care Pharmacist within the wider Primary Care Healthcare team.
- To demonstrate the application of skills including communication skills learned at university in the delivery of pharmaceutical care
- Demonstrating clinical decision-making skills

Students experience will vary depending on which Health Board, GP practice and pharmacists that they work with. Students will not all gain the same experiences and should be able to share their involvements in the Peer Reflective workshop after their placements.

Students should N<u>OT</u> be expected to do all of these activities – just those that are relevant to the place and to the student's level of experience and point in the undergraduate course.

All activities should be under the supervision of an appropriately trained member of staff.

Learning Activities

Students start year 4 with a module on the management of CNS conditions and will have started the next module on the Management of Malignancy conditions before their 1 semester EL. In the second semester they will have largely completed a module on the Management of Inflammation and Inflammatory Conditions prior to their EL. Y5 Students undertake the full year looking at advanced Clinical Practice. Facilitators should be mindful of the Year of study and semester when planning activities Facilitators should be aware that students will have no previous experience of Primary Care Pharmacy.

Students should have an awareness of medicines reconciliation, the patient journey and some experience of patient counselling.

Students will achieve this by completing some or all of the following suggested learning activities on multiple occasions. The following activities are not meant to be a 'checklist', they are suggested activities to meet the learning outcome. For additional linked activities: Experiential learning frameworks: <u>https://www.nes.scot.nhs.uk/our-work/experiential-learning-for-student-pharmacists-in-scotland/</u>

Students should be able to reflect on some of the activities from those listed:

Orientation

Suggested Activity	Additional linked Activities	Student Comments/Reflection
Discuss the GP contract and how pharmacy is used to support it. Students will be asked to undertake pre- placement activities and will be expected to ask questions of their facilitator to expand their knowledge of this.		
Choose a project for the week from a range of options, which will require some research and results analysis. Give a short presentation to facilitator and other practice staff at the end of the placement (guide - should be around 5 slides long).		
Participate with your pharmacist in any independent prescriber activities. Reflect on their journey towards being an independent prescriber.		
What is the primary care pharmacist's role in actioning prescription requests, how would this differ if the pharmacist was an IP		
What is the primary care pharmacist's role in actioning immediate discharge letters.		

Person Centred Care

Suggested Activity	Additional linked Activities	Student Comments/Reflection
Undertake medicines reconciliation. Please ensure you complete the medicines reconciliation Turas module before your		

	l	
placement.		
Participate in interaction		
related to patient care with		
other healthcare		
professionals.		
Reflect on the pharmacist as		
a role model within the		
practice pharmacy team.		
Undertake medication		
reviews (including		
polypharmacy) and reflect		
on their role in relation to		
patient safety – could be		
care home or general		
population. What is the		
process used? Identify and		
prioritise any care issues.		
Review patient lab results		
and discuss how these		
influence prescribing		
decisions.		
Demonstrate appropriate		
interpersonal skills.		
Undertake a medication		
compliance review.		
Liaise with other		
pharmacists as necessary		
Primary Care		
Network		
Pharmacy Interface		
interactions		
Signposting to other		
services in Remote		
and Rural settings.		
Participate in		
pharmacotherapy level 1		
services.		
Participate in Specialist		
Prescribing clinic if possible		
– prepare case notes and		
discuss prescribing decisions		
and when it would be right		
to refer.		
Undertake a remote		
consultation. What do you		
need to consider when		
doing this and how did you		
adapt your consultation		
skills.		
Consider equality, diversity		
and inclusion in relation to		
		/17

person centred care.	

MDT

Suggested Activity	Additional linked Activities	Student Comments/Reflection
Understand the Pharmacy Primary Care Team – Area Lead, Pharmacists, Pharmacy Support workers, Technicians, and their associated role(s). Discuss with your facilitator		
Understand the wider Primary Care Team – GP, Nurses (Practitioners, Practice, District), Midwives, health visitors, support staff. Discuss with your facilitator		
Respond to GP and patient queries – what reference sources are available to help answer queries. What did you do to resolve the issue? How is this actioned and recorded?		

Governance

Suggested Activity	Additional linked Activities	Student Comments/Reflection
Use of IT in practice: e.g.,		
EMIS/Vision, Docman,		
Clinical Portal, TRAK		
Looking at the range of		
prescribing support tools,		
PRISMS, electronic		
formulary and formulary		
updates, Scottish		
Therapeutic Utility (STU)		
and discuss how they are		
used in practice – see any		
that are currently used		
Cost Effective prescribing		
within NHS budgets and		
using relevant formularies.		
Look at and discuss the		
rationale and the process		

for cost saving and patient safety interventions.	
This should include a discussion/observation of patient interaction – either face to face, phone, or letter.	
Review audit data to make a patient safety intervention in the practice e.g. for patients on DMARDs or other Shared Care medicines, Sodium Valproate, for those patients who over order their medicines, or high value prescribing medicines reviews.	
Undertake monitoring of high-risk medications. Discuss and reflect on process of Significant Event recording and analysis used in practice	

****PLEASE ENSURE YOU SELECT THE CORRECT REFLECTIVE DIARIES FOR YOUR YEAR****

8.4 Reflective Diaries for Year 4 (BaP3)

Standard	Assessment	Reflection
Confidentiality and privacy	Summative	Reflect on a situation from your EL where you had to consider the confidentiality and privacy of a patient
Professional knowledge and skills	Summative	Reflect on a situation from your EL where you used your knowledge and skills to influence the management of a patient

8.5 Reflective diaries for Year 5 (BaP4)

Standard	Assessment	Reflection
Professional Behaviour		Reflect on a situation where you used a tool and/or a technique to avoid or report a medication error or adverse event associated with prescribing, supply, or administration of medicine.
Professional judgement		Reflect on a situation where you applied professional judgement and considered legal and ethical reasoning.
Person Centred Care		Reflect on a situation where you demonstrated the values, attitudes and behaviours expected of a pharmacy professional to resolve an EDI issue.

Guide for Students

Before EL

EL Organisers:

- ensures that placement organisation has appropriate safety policy and procedures
- considers safety issues relating to location of placement including travel
- briefs student on safety on placements

Student receives:

- Guidance for students on placement
- email confirming placement arrangements
- Induction Checklist in EL Handbook

On EL

Employer gives student induction training on health and safety policy and procedures, including risk assessments

Student submits Induction Checklist to EL Organisers

After Placement

EL Organisers review all EL for H&S concerns

Further advice can be obtained from your EL Organisers

University of Strathclyde Strathclyde Institute of Pharmacy and Biomedical Sciences EL Team University of Strathclyde 161 Cathedral Street Glasgow G4 0RE 0141 548 3745

sipbs-experiential-learning@strath.ac.uk

Safety Services

Guide for Students



LOCAL RULES ON THE SAFETY REQUIREMENTS FOR EXPERIENTIAL LEARNING PLACEMENT OF STUDENT PHARMACISTS



The University's EL Organisers* will take steps to ensure that students are placed in organisations which have appropriate safety policies and procedures, including generic or specific risk assessments. For example, there might be particular health risks for students working in clinics or safety risks arising from some industrial placements.

The EL Organiser will consider any risks associated with the Placement by reason of its location. For example, there may be safety risks relating to particular forms of transport or health risks specific to some sites

As a student, you are required to:

- attend any safety briefings (before and during placement)
- read and retain the Health and Safety Guidance Notesand other information provided by the University and the employer
- complete and return the Induction Checklistwithin the first week of the placement
- inform the EL Organisers immediately of any concerns about health and safety while on placement
- report any accident or incident to EL Organiser.

The University's Local Rules cover a number of "placement" circumstances

including:

- student placement within UK industry and commerce, higher education institution or NHS Trustundertaken as an integral part of the student's course within the UK
- the placement of student teachers (and other students) into schools inthe UK
- students on placement overseas

and are, therefore, fairly comprehensive. However, there may be some placementswhich fall out with the above definitions and, as such, the Local Rules may not befully relevant for such placements. Nevertheless, the standards within theseRules must be applied as far as reasonably practicable.

*The term "EL Organisers" is used to indicate the members of University staffresponsible for arranging and managing the placement

The University of Strathclyde recognises its moral responsibility for the health and safety of the students, on placement as well as on campus, and acknowledges that its moral responsibility is accompanied by legal obligations. **The University's Local**

Rules on the Safety Requirements for the Placement of Students (available at:

<u>https://www.strath.ac.uk/professionalservices/media/ps/safetyservices/campusonly/localrules/Student_Placements-2023.pdf</u>) considers the responsibilities for the health and safety of the people and the organisations involved in placement.

In general terms, students on placement should for all health and safety purposes be treated as employees of the host organisation irrespective of whether they are paid or unpaid. Consequently, the primary responsibility for meeting health and safety requirements within a placement rests with the host employer. (Within the UK, employers are

bound by safety legislation, including the Health and Safety at Work Act 1974.) The employer's responsibility is shared with the University as the placement organiser and with the student: you have a responsibility for your own safety and that of others.

University policy is that students with special needs or with particular health problems should not be prevented from undertaking placement because of these. However, some adjustments may have to be made to working arrangements orsafety procedures to take account of the student'sneeds.



Student Health & Safety Induction Checklist

Name of student : _____ Dates of EL _____

Employer :

The following items should be included in your induction into the organisation, preferably on your first day. Please check off the items below when they occur. It may be that not all of the items below are applicable, for example, your EL may not involve any manual handling. This list is not exhaustive and other topics may be covered, which you may note if you wish:

	Health and Safety Issues	Date
1.	Emergency procedures*	
2.	First Aid arrangements*	
3.	Fire procedures*	
4.	Accident reporting and location of accident book*	
5.	Safety Policy received and location known*	
6.	PPE/Protective clothing arrangements*	
7.	Other issues	

*These items must be included in any induction training

Signed:	(must be an
authorised signatory)	
Desition	Data
Position:	Date: