If you encounter any technical issues please follow the steps below. For all other issues/queries your Registering Officer should be your first point of contact.

1. On every page of Turas Learn there is a green “helpdesk” icon on the right-hand side of the screen:

   ![Helpdesk Icon](image)

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2. Clicking on this opens a form that allows users to submit queries or issues to TURAS Learn team. Please remember to enter your email address associated with your TURAS Learn account.

   ![Helpdesk Form](image)

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N.B. Registering Officers can also submit requests through the helpdesk. These will come to the technical team in the first instance, but will be forwarded to the Public Health team if the query is not technical.