New Dental Centre in Western Isles

An exciting and innovative new Dental Centre has recently opened in Stornoway

Also in this issue

- The Rural Fellowship
  is now established in seven rural Health Boards across Scotland
- Jim Rennie
  10 year overview of progress under Jim Rennie
- Translation Research in a Dental Setting
  Improving the quality of the dental healthcare of patients in Scotland
I am delighted to introduce this edition of Dental Digest, my first as editor. The first article reviewing the achievements of Jim Rennie gives not only a good picture of what NES has achieved over the last few years but is a testament to the drive and enthusiasm of Jim. Without his efforts dental education, and dentistry as a whole, would have a much lower presence than we currently enjoy. The article gives a good indication of the width of NES work – you may be surprised at what we do and how having a national organisation championing training within the NHS is of benefit to the dental team. In the articles on SDPBRN and the Knowledge Network we have also highlighted the importance of the availability of credible information and two ways of accessing such information. The article on Audit (page 10) updates you on the requirements for audit and the role NES plays in the process. Another area of importance is applying for CPDA allowance for courses not run by NES. The article on page 5 clearly describes the mechanism for applying for CPDA and gives contacts for further information. The update on the remote and rural fellows describes how they helping to improve care for patients from remote areas. Dental nurse training is continuing to be very important to NES and in this issue we have managed to span dental nurse training from pre-registration training to HND training for those with significant experience. As usual the regional sections will help to update you on what is happening in your area and highlights some of the good news stories for all members of the dental team. They may even give inspiration for staff on how they would like their career to develop. Please share this edition with other members of your dental team. We always welcome feedback so please do not hesitate to contact me or any of the contributors.

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Editorial Board
Dr Jim Rennie, Dean for Postgraduate Dental Education, retired from NES at the end of March 2011. Jim was appointed to the part-time post of Director of Postgraduate Dental Education for Scotland in April 1994 with Scottish Council for Postgraduate Medical and Dental Education (SCPMDE). The post became full time in 1997 and the title changed to Postgraduate Dean for Dentistry in 1999. Jim continued in this role following the formation of NHS Education for Scotland (NES) in 2002.

As the single Postgraduate Dental Dean with an all-Scotland remit, he played a key role in the development and implementation of national strategy and resource allocation for dentistry in Scotland. He was pivotal in leading the highest quality education and training for dental professionals in Scotland for over a decade.
Achievements over the last 10 years include -

- The introduction of satisfactory completion of vocational training based on a robust system of assessment. This was the culmination of five years of research and pilot studies and has delivered significant improvement in the quality of training and in quality of patient care. Uniquely, the system involves direct input from patients and has been introduced well in advance of the rest of the UK where it is now being implemented.

- The establishment of the Dental Workforce Project for Scotland which provides detailed information for workforce planning.

- He led for NES on major capital projects which have provided new education and training centres for dentistry in Inverness, Aberdeen, Perth and Dundee. The input from NES has been critical to the success of these projects.

- A wide range of new education and training initiatives for the DCPs (the dental team) has been introduced. These include the development of new therapy schools in Inverness, Dumfries, Glasgow and Dundee. A further therapist course began in Edinburgh in November 2005.

- Initiating and thereafter significantly expanded the provision of CPD courses to DCPs.

- A range of education and training measures for Rural and Remote oral health care have been brought forward with the aim of improving recruitment and retention of trained dental staff and improved patient access to NHS dental services.

- The development of outreach teaching of clinical dental students as a means of broadening students’ exposure to primary care and as an aid to recruitment to remote and rural regions of Scotland. This development of major capital projects created 17 new outreach centres providing education and training facilities for dentistry throughout Scotland in addition to the DEC; Inverness, Aberdeen, Dundee, Dumfries and Western Isles. The input from NES has been critical to the success of these projects.

- More recently Jim was working closely with the Universities and Digital Design Studio to bring forward two innovative projects – CLEO which is developing a stored repository of learning materials for use by the Universities in Scotland and the Virtual Reality project, where cutting edge teaching materials are being developed to educate professionals in the 21st century.
A step by step guide

If you work as a dentist within the NHS then it is likely that you will have applied for a Continuing Professional Development Allowance. The regulations governing the allowance are detailed in the statement of dental remuneration (http://www.psd.scot.nhs.uk/professionals/dental/Amendment_118_SDR.pdf)

When you attend a NES run CPD course, chances are you have not thought about the process of approval of CPD. However, if you wish to apply for your allowance and your course is not run by NES, the course/conference needs to be approved by the Postgraduate Dental Dean before you attend. Many course providers will do this for you and these courses will often be advertised with a phrase like “this course has approval of the postgraduate dental dean for CPD allowance”. In these circumstances you can claim your allowance on the form provided by the course organiser.

If you are in doubt whether the course has approval for CPD allowance, contact the course organiser first.

If a course has not been given CPD approval by the Postgraduate Dental Dean and the organisers are not going to seek approval, it is your responsibility to contact NES before the course/meeting and seek approval. Examples of this type of meeting are specialist society meetings, meetings outside Scotland and privately organised courses.

Approval is at the discretion of the Postgraduate Dental Dean and each application will be considered on its own merits. The following general principles are used

- If there is sufficient demand and the topic is relevant to the NHS in Scotland, NES will investigate the possibility of running a course within Scotland
- If a similar course is not run in Scotland and it is directly relevant to your NHS practice, approval will be given
- If the course is outside Scotland and a similar course is available in Scotland, approval will not be given
- If the course is overseas, approval will not be given

With a bit of prior planning it is possible to avoid the disappointment and expense of attending a meeting/course and not receiving your CPDA.
Clinical guidelines are commonplace in the NHS. Their aim is to reduce inappropriate variation in practice and improve the quality of healthcare provided. For dentistry in Scotland, national clinical guidance to support dental teams’ clinical and organisational decision-making is developed and published by the Scottish Dental Clinical Effectiveness Programme (SDCEP).

However, a consistent finding in health services research is that the simple publication of guidelines, often, has little impact on practice. It has been demonstrated that additional interventions can be effective, but their effectiveness varies across different clinical problems, contexts and organisations, and this variation is, as yet, largely unexplained.

Established in 2008, in partnership with SDCEP, the Translation Research in a Dental Setting (TRiaDS) Programme is a unique, multidisciplinary research collaboration that has been formed to develop a programme of knowledge translation (KT) research embedded within the SDCEP guidance development process; it has academic, policy, service, and professional members.

The aim of TRiaDS is to improve the quality of the dental healthcare of patients in Scotland by establishing a practical evaluative framework for the translation of SDCEP guidance into practice.

The TRiaDS evaluative framework employs a standardised process. For each SDCEP guidance document a diagnostic analysis is conducted. Beginning during the guidance
development phase, information is gathered about current practice. Key recommendations and their associated behaviours are identified and prioritised. Stakeholder questionnaires and interviews identify potential barriers and enablers to their translation into practice. Where possible, routinely collected data are used to measure compliance and to inform decisions about whether a KT intervention is required. The content and method of delivery of an intervention are informed by theory, data gathered during the diagnostic analysis and prior published evidence. Interventions are evaluated using experimental trial designs.

The TRiADS evaluative framework is now fully embedded within the SDCEP guidance development process. Diagnostic analyses are being carried out for SDCEP’s ‘Sterilization of Instruments’, ‘Management of Acute Dental Problems’ and ‘Oral Health Management of Patients Prescribed Bisphosphonates’ (publication due April 2011) guidances. In-practice implementation studies are being conducted to further identify and help address barriers to the translation of the ‘Oral Health Assessment and Review’ guidance. Data measuring the impact of SDCEP’s ‘Prevention and Management of Dental Caries in Children’ guidance is being analysed. Later this year a national randomised controlled trial (RCT) evaluating a KT intervention to support the translation of SDCEP’s ‘Drug Prescribing for Dentistry’ guidance will begin, and the results from the national RCT evaluating two KT interventions for the translation of the ‘Cleaning of Dental Instruments’ guidance will be reported.

The embedding of TRiADS within the SDCEP guidance development process with its links to both service and professional bodies enables TRiADS to inform dental healthcare professionals, educators, policy makers and patients on how best to translate national recommendations into routine clinical activities. In addition, although based in primary dental care in Scotland and focused on clinical guidance for dentistry, the TRiADS process describes a generalisable, evaluative KT framework that is readily transferable across national and international jurisdictions and professional disciplines.

For further information please contact:
Dr Linda Young
Research and Development Manager, TRiADS, Dundee Dental Education Centre
E linda.young@nes.scot.nhs.uk
T 01382 425751
Evidence into Practice from NES Knowledge Services Group is a recent enhancement to The Knowledge Network. It provides tools and resources to support frontline NHSScotland clinicians and Quality Improvement Leads in finding, sharing and using evidence to deliver the Scottish Government’s Healthcare Quality Strategy goals of Safe, Effective and Person-Centred care.

Evidence into Practice provides access to key validated evidence and guidelines (e.g. the Cochrane Library, UpToDate, SIGN) and the bespoke search engine offers a focused set of results when only clinical evidence is required.

Learning resources, tools, guidance and measures / indicators for getting knowledge into practice through service improvement, service redesign and clinical decision-making are also available. This includes:

- Continuous Improvement
- Leadership & Facilitation
- Patient Safety
- Clinical Decision Making
- Practice Development
- Leading Better Care

For more information contact suzanne.graham@nes.scot.nhs.uk
The Rural Fellowship is now established in seven Rural Health Boards across Scotland, and MSc graduates of the programme are continuing to work within the rural areas of Scotland providing intermediate referral services for primary dental care.

In November 2010, two Rural Fellows, Tricia Granger and Ewen White, took part in the Graduation Ceremony at Bute Hall, University of Glasgow. For her degree, Tricia completed a dissertation on “Audit on the Impact of Dental Trauma First Aid Training (DTFA) on the Knowledge and Management of Tooth Avulsion by Non-Dental Health Personnel”, while Ewen’s research project was on “Twin Block Functional Therapy: research of the literature in relation to the bony adaptive response”. Tricia is working as a Senior Dental Officer in Hawick in Paediatric Dentistry, while Ewen is a Senior Dental Officer in Orthodontics in Lochgilphead.

Marc Bingham, the Rural Fellow working in Stranraer, completed his MSc by research in Prosthodontics at Glasgow University, with a dissertation entitled “The selection of artificial teeth appropriate for the age and gender of the complete denture wearer”.

A further seven Fellows are due to graduate in the summer of 2011, and four students were awarded Fellowships for the academic year beginning in August 2010. These places are in Kirkwall, Orkney; Dunoon, Argyll; Lochmaben, Dumfries & Galloway and Lochboisdale, Uist.

A successful Study Day was held in Inverness in October 2010 in conjunction with the Scottish Dental Practice Based Research Network (SDPBRN). Several of the postgraduate students delivered presentations or posters on their work, and awards, sponsored by Wesleyan Medical Sickness and the Dental Directory were made to Bruce Duguid and Kerry Richardson, a PhD student at Dundee University, for their contributions.

More Rural Fellows will start in August 2011, and interviews for these will be conducted in Inverness on 31 March. It is hoped that the programme will include Aberdeen University Dental School in the very near future.

Details of the Fellowship can be found on the NES website, and further information is available from Maryanne Dinsdale, NES North, Centre for Health Science, Inverness.

E maryanne.dinsdale@nes.scot.nhs.uk
T 01224 255 718
Not another deadline...

...Yes - and one likely to have consequences!

If you have not started a five hour audit project since the beginning of the new audit cycle on 1 August last year, there may still be time to meet the 31 July deadline.

Dentists were advised by the SGHD that they should undertake 15 hours during the “new” three year cycle that began last August and that the first five hour audit should be completed by the end of July this year.

Health Boards will request information about how many hours each dentist in their region has undertaken and will impose penalties (as yet undisclosed) on those who have not complied.

If you are gripped by a rising panic then it is worth speaking to your regional audit administrator to see whether it is feasible for you to submit an audit proposal which can be completed and signed off before the deadline.

The dental audit section of the NES website is being revised and will hold the documents and guidance needed for dentists and DCPs to carry out both audit and SEA.
NES regional audit administrators

Please be aware, regional audit facilitators are available to support audit projects in some regions. Please contact the regional audit administrator for up to date contact and audit support details.
Following the implementation of statutory registration for Dental Care Professionals (DCPs), DCP tutors in NHS Education for Scotland’s regional Postgraduate centres have been dealing with a number of common enquiries in relation to training for newly employed staff, newly qualified staff and DCPs with registration queries.

A question and answer document has been produced and printed on the opposite page.

Information on training and CPD provision for DCPs is available from Lead DCP Tutors at local Postgraduate Centres and through the NES website and the Dental Portal on

http://www.nes.scot.nhs.uk/disciplines/dentistry

https://www.portal.scot.nhs.uk
<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
<th>Contact</th>
</tr>
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<tbody>
<tr>
<td>I have just started dental nursing, what do I do?</td>
<td>Contact your regional postgraduate centre and request an Induction Pack. Work through this Induction Pack in your practice and attend the regional Induction study day. You can then contact your preferred accredited provider and enlist for the next pre registration training course.</td>
<td>NES regional postgraduate offices will supply Induction packs and provide names of accredited educational providers. For details of regional NES postgraduate offices, see the regional pages at the back of Dental Digest</td>
</tr>
<tr>
<td>I have just qualified as a dental nurse, when do I register?</td>
<td>The GDC advise that you register within six weeks of receiving your qualification award notice.</td>
<td><a href="http://www.gdc-uk.org">www.gdc-uk.org</a></td>
</tr>
<tr>
<td>How do I register?</td>
<td>Via the GDC website. The “Guide to Registration “ can be downloaded if necessary.</td>
<td><a href="http://www.gdc-uk.org/">www.gdc-uk.org/</a> Potential+registrant</td>
</tr>
<tr>
<td>How much does registration with the GDC cost?</td>
<td>The current fee is £120.00 but it changes annually. The GDC website displays the current fees.</td>
<td><a href="http://www.gdc-uk.org">www.gdc-uk.org</a></td>
</tr>
<tr>
<td>I failed to register by 1 August 2009, can I work as a dental nurse?</td>
<td>No, only people registered with the GDC as dental nurses can carry out the work of dental nurses and act as dental nurses.</td>
<td></td>
</tr>
<tr>
<td>My GDC registration has lapsed. Can I get back on the GDC register?</td>
<td>Yes, if you meet the GDC conditions. Go to the GDC website and apply to have your name restored to the register.</td>
<td><a href="http://www.gdc-uk.org/">www.gdc-uk.org/</a> Potential+registrant/ Apply+for+restoration</td>
</tr>
<tr>
<td>I registered during the transition period with a qualification that is not now recognised / I registered with experience only and was grandparented onto the register. My registration has lapsed, what can I do?</td>
<td>The GDC will have a record of your initial registration. Apply to the GDC to have your name restored to the register. The GDC may ask for a record of your CPD.</td>
<td><a href="http://www.gdc-uk.org/">www.gdc-uk.org/</a> Potential+registrant/ Apply+for+restoration</td>
</tr>
<tr>
<td>I am a qualified dental nurse and have been working abroad and have now moved back to the UK and want to work here.</td>
<td>If you have a registerable dental nursing qualification, then you can apply to join the GDC register and then seek employment in the UK as a dental nurse. The GDC will request you provide a “letter of good standing” from the relevant authority in the country / state you last worked in.</td>
<td><a href="http://www.gdc-uk.org/">www.gdc-uk.org/</a> Potential+registrant</td>
</tr>
<tr>
<td>I qualified outside the UK can I apply to join the dental nurse register?</td>
<td>Apply to the GDC to join the register. The GDC will consider your qualification and if your qualification is acceptable you can apply to join the register. If the GDC does not accept your qualification you cannot work as a dental nurse. You cannot work as a dental nurse while the GDC is processing your application and considering your qualification. If your qualification is not acceptable to the GDC you can undertake a UK qualification which is acceptable to the GDC. Your regional NES postgraduate office will advise you.</td>
<td><a href="http://www.gdc-uk.org/">www.gdc-uk.org/</a> Potential+registrant</td>
</tr>
<tr>
<td>I registered with the GDC under the grandparenting clause and am now undertaking a registerable qualification. Do I still need to do CPD?</td>
<td>As a GDC registrant you are still required to carry out CPD. As such you will still have to adhere to GDC guidance and ensure you undertake the core topics and list them separately. You can however count parts of your pre registration training as verifiable CPD and should discuss this with your tutors.</td>
<td>NES postgraduate offices DCP, CPD Tutor.</td>
</tr>
</tbody>
</table>
The Portal has been live in its latest incarnation for just over six months, with the largest and most significant change to most users being the introduction of charges to attend our CPD events. The system has been supported and enhanced, where required, over this period and we now have an application that, we hope, satisfies most of the people most of the time.

Further work to refine current processes, and to add new functions are in the pipeline and we see the system moving with some momentum into areas such as eLearning and mobile technology over the coming year.

With these changes come fresh challenges for all. We encourage feedback and are happy to try and embrace suggestions from any user when planning our work, if we can.

One new area that will be launching soon is our Terms and Conditions agreement page. As soon as you log into the system, if the Terms have changed since your last login, you will be asked to re-read them and agree to the updated version before continuing.

It is important to read and understand them; they are there to protect you as much as to protect NES. For example, please be aware the terms have always stated that:

- You must never share your password with any other person, nor allow anyone to ever log into your account. If it is discovered this has happened, NES have the power to lock your account down.
- There are no refunds on CPD courses inside six weeks, unless NES cancel the course. These are the Terms you sign up to and are enforced by our staff. Please do not ask for an exception to be made as “refusal may offend”.
**Quick Tips**

**Managing your Bookings & Historical Bookings**

In iBooklet you will see there are two menu items relating to Bookings.

- The first one is titled "Manage your Bookings" and will contain any course you have booked, or NES have booked on your behalf, that has a start date in the future.
- The second one is titled "Historical Bookings" and will contain any course the system holds a booking record for you against, that has either already run or has started but not yet finished.

The purpose of these areas is to let you undertake a number of tasks yourself without needing to contact NES staff.

The key features in "Manage your Bookings" are:
- To re-issue a booking confirmation email to yourself, if you have lost the initial one. This will contain all details about the course date, venue, start and end times alongside payment information already collected and a barcode to allow you to scan into the event.
- To allow you to pay for courses if you have not done so already via the 'Confirm' button that will be displayed.
- To access course materials, documents and resources (see later).
- To manually cancel a booking if you can no longer attend. We stress again that NES have a strict ‘six week rule’ attached to refunds, available to view via the Terms and Conditions area of the application.

The key features in "Historical Bookings" are:
- To archive past events into a separate area, thus keeping your "Manage your Bookings" area as clear as possible.
- To continue to allow you to access course materials, documents and resources (see later) even though the course might have passed.
- To allow any late payments to be collected if you have not done so already via the ‘Confirm’ button that will be displayed.

**Accessing Course Resources**

Our system allows courses to have any number of course resources attached, either in advance of the course or after it has completed. As someone who has booked a place on a course you are entitled to access these resources as soon as the system sees you as ‘booked and paid’. Furthermore, the resources are available to you after the event.

You can access these resources, view and download them, via the ‘Manage your Bookings’ or ‘Historical Bookings’ areas depending on when the course start date falls (as described above).

**Evaluation Forms**

It is important that NES receive as much feedback on our courses as possible. Only with this can we ensure the high quality of the courses we provide is maintained.

Course Evaluation currently is gathered via the Portal. There are two parts to the process, pre-course evaluation and post-course evaluation.

- Once the system sees you as ‘booked and paid’ on a course, the pre-course evaluation will appear in the iBooklet menu area for you to complete. It is open to complete until the day of the course in question. Once you have completed it, it will disappear from the menu.

- After the course has completed, the post-course evaluation form will be displayed in the same area on the iBooklet menu. You are invited to complete this within 14 days of the course completing, whereupon the system will remove it even if you have not completed it. Again, once completed, the evaluation form will disappear from the menu.

The Terms and Conditions of the Evaluation process are currently under review, and therefore are subject to change. As noted above, any changes will be notified to you when you log in and you will be asked to accept them before re-entering the system.
The national group developing the HND for dental nurses have been busy creating new units for the qualification. As well as this they have been looking out existing units that can be dentalised and taken by students hoping to build up their qualifications to an HND.

The plan is that after gaining the basic dental nurse qualification (National Certificate or SVQ) dental nurses can study for further units and in time will have sufficient units to gain an HND. Of course, the next step from there is a degree – and this is being worked on too.

The HND can be gained in a number of ways, there may be some FE colleges which deliver it as a third year of study for dental nurse students. Alternatively, other educational providers e.g. NES postgraduate centres will offer the various units. Dental nurses can decide when and which units they would like to take and once they have gained sufficient points they can be awarded an HND.

Some of the units are quite large and others are small. The smaller ones may be delivered in the NES CPD programme, with all units counting towards verifiable CPD.

One of the aims of the development group is to produce units which will be of use to dental nurses working in practices – and of course to the practices that have sponsored their dental nurse. Indeed, it is expected that dental nurses working towards the HND will be employed in practices where they will be able to carry out the practical and theoretical tasks required by the units. All the units have a knowledge and skills component and the majority are not assessed by exams or tests but by the production of evidence to demonstrate the use of the knowledge and skills gained in the dental practice setting.
The qualification will have certain core units, all of which have to be undertaken and passed. The remainder of the qualification will be made up of optional units that can be chosen from the (ever increasing) list. Some of the previous specialist dental nurse qualifications e.g. sedation and dental radiography are being developed as SQA units and will be included in the optional units as well as new units such as Impressions and Creating a Culture of Customer Care.

The core units include:

- **Supporting the Dental Team in the Workplace**: supporting and mentoring new dental staff
- **Managing Quality in Dental Practice**
- **Preparing a Practice for Inspection**
- **Developing the Individual within the Team**: Team Working
- **Legal Protection of NHSS Data**: Protection of patient data in the NHS
- **Graded Unit 2**: (cements day to day clinical duties)

Optional units are:

- **Intravenous Sedation**
- **Dental Radiology**
- **Impressions for Working or Study Models**
- **Oral Health Attainment**: (designed to assist with the new Oral Health Assessment and also delivering Oral Health Messages in the practice)
- **Plan and Facilitate Learning**: Plan, deliver and assess training in the workplace
- **Managing a Dental Environment**: Includes recruitment and selection and financial resources
- **Managing H&S in a Dental Environment**: Supports compliance with H&S, risk control measures and review / audit of H&S policy
- **Policy and Legislation for Dental Managers**: Examine policy / legislation / agencies that govern dental services
- **Presentation Skills for Dental Managers**: Plan, prepare, deliver and evaluate presentations
- **Developing Skills for Personal Effectiveness**: How candidates self manage including communication, time, strengths/weaknesses and stress
- **Creating a Culture of Customer Care**: Customer Care
- **Stress Management**
Trainee Dental Nurse Induction

If you have employed or will be employing a trainee dental nurse, they are now required to complete a day and a half formal induction training course at the Centre for Health Sciences. On completion of the induction training and online assessment your student will then be able to access our pre registration SVQ course.

Flyers have been sent out to all practices giving guidelines on how to create a portal account, and book on the induction course. Once booked on trainees should contact Evelyn Calder to obtain an induction pack.

If you require any further details, please contact:-
Evelyn Calder, Dental Administrator
E Evelyn.calder@nes.scot.nhs.uk
T 01463 255713

Infection control training

Infection control/ decontamination is a GDC core subject for all dental professionals. The NES dental infection control team have developed 2 practice based training courses for the whole team. Each session lasts for 3 hours and gives the participants 3hrs verifiable CPD. Session 1 focuses on hand hygiene, cleaning instruments and cleaning the surgery environment whilst session 2 focuses on maintenance and testing of decontamination equipment. You must have received session 1 training before you can undertake session 2.

If you’re based in the North region and would like access to the in-practice training then please contact
E tommy.macgregor@nes.scot.nhs.uk

Looking for more CPD Courses in the North? Then look no further!

Undertaking CPD activities on a regular basis is a key requirement for registration with the GDC for all dental professionals. If you’re looking for CPD courses then log onto the Portal www.portal.nes.scot.nhs.uk. You will need to create an account if you have not already done so. Once you’ve logged in click on “search courses” and select “North” from the region drop down menu for access to a range of CPD opportunities.

If you have any ideas or suggestions for CPD courses for DCPs in the North Region then please contact
E tommy.macgregor@nes.scot.nhs.uk

Retiral of Dr Jim Rennie

We are pleased to have named the Dental Lecture Theatre after Dr James Rennie as a “thank you” to Jim for all his hard work as Postgraduate Dental Dean and all his contributions to the Centre for Health Science and in general to the Highlands and Islands.

SQA Centre Approval

We are delighted to have successfully secured both centre and qualification approval for north region. For the past 10 years we have been in partnership with Inverness College. This change will give us greater control over registration and certification for the SVQ 3 in Dental Nursing.
New Dental Centre in Western Isles

An exciting and innovative Dental Centre has recently opened in Stornoway, Isle of Lewis. The Western Isles Dental Centre will provide primary dental care to patients from all parts of the islands, and also play host to Dental BDS students on outreach training and UHI BSc Oral Health Science students for all of their training.

The School of Oral Health Science was set up as a collaborative project between NHS Education for Scotland, UHI and the Scottish Rural Health Boards, first of all in Highland and Dumfries and Galloway, and now in Western Isles. Funding of the project by NES was in fulfilment of the Scottish Government’s Dental Action Plan of 2005, to improve access to dental resources and training across Scotland.

The idea of the School was first discussed when the Centre for Health Science in Inverness was built in 2006. Originally planned to provide teaching facilities for the School on one site, the addition of the Dumfries centre gave an opportunity of linking two centres with the same aim, and with the Western Isles Dental Centre, opened just a few weeks ago, dental teaching facilities can be extended across the whole of the Scotland.

The BSc students attending the teaching centre at Western Isles Dental Centre are part of the cohort of fourteen students per year completing a three year full time BSc degree level training in order to pursue a career in Dental Hygiene and Therapy. The Centre addresses the difficulty of accessing this training in the rural areas of the country.

Dental Hygienists / Therapists work with General Dental Practitioners, providing a range of primary dental treatment to both adults and children. Numbers of Hygienists / Therapists have been increasing steadily in recent years, assisting Dental Practitioners in providing a wider range of care for their patients. For many years, students from the Highlands and Islands who wished to train in this discipline had to leave home to attend one of the University Dental Schools across the UK providing such training.

The UHI School of Oral Health Science is not part of a Dental School, but is included in the Faculty of Science, Health and Education. Instead of all students working on one campus, the UHI students work across a virtual campus, with three separate teaching centres for face to face clinical training.

With the use of IT already available in UHI, students can be taught in one course over the multiple sites. In order to do so, the teaching centres have had advanced IT equipment included in the original specifications, and the result is an innovative teaching dynamic which can be reproduced across any country with rural training needs.

These centres are newly built state of the art facilities which not only provide the clinical support for the course, but also address the problems of access to NHS dental care for patients in rural areas.

For further information please contact

Dr Isobel Madden, Assistant Director of Postgraduate GDP Education, NHS Education for Scotland
E: isobel.madden@nes.scot.nhs.uk
Celebrating recent achievements within the North East

A presentation ceremony was held in March to recognise the recent achievements of the students that have been successful in their Pre registration and Post Registration Training Examinations. Family, friends, work colleagues, lecturers and ADEC staff gathered to celebrate and acknowledge the achievement of their students.

**NEBDN National Certificate in Dental Nursing**

The Dental Nurse Tutors and staff at ADEC would like to say a big congratulations to the 2009-2010 Pre-registration Dental Nurse Training students who achieved a remarkable pass rate of 90% in the November 2010 National Examination.

Success in the National Examination enables the dental nurses to apply for General Dental Council (GDC) registration and represents the first step in their professional dental careers.

Their achievements are clearly displayed in their 90% pass rate; the national pass rate for the NEBDN National Certificate was 57% - Congratulations indeed!

**NEBDN Certificate in Oral Health Education**

The Certificate in Oral Health Education is a qualification suitable for qualified dental nurses who are required to provide oral health advice to patients under the direction of a dentist.

The class of 2009-2010 achieved a 100% pass rate in their recent examination. Congratulations to you all, a qualification well deserved for your hard work and commitment throughout the course.

**ADEC is now an approved Scottish Qualifications Authority (SQA) Centre**

Two external verifiers from SQA visited the centre in December following our request to become a SQA approved centre, and we are delighted that centre approval has been awarded to ADEC.

The centre is now approved to offer three units from the Learning and Development Qualification. The facility to delivery these units will support the continuous development of the centre’s tutors and those involved in learning and development of dental staff.
Success in Dental Sedation Nursing

Mrs Susan Cowie, an experienced and well respected member of the dental nursing team in NHS Grampian Community and Salaried Dental Service, has recently had success in being awarded her Certificate in Dental Sedation Nursing by the NEBDN. Susan adds this post certification qualification to the Certificate in Special Care Dental Nursing which she already holds. These two additional qualifications are underpinned by a wealth of clinical dental nursing experience. These two qualifications are entirely complementary, as many patients with a variety of disabilities can benefit from the provision of dental care using conscious sedation techniques, often avoiding the need to use general anaesthetic.

Susan’s sedation training was undertaken at a SAAD course in London, followed by a structured course of study at Dundee Dental Education Centre. Francis Collier, Specialist in Special Care Dentistry, provided locally based sedation training and acted as her local course supervisor.

Welcoming new members to the Team at ADEC

Jennifer McNab, Regional Dental Nurse Tutor and Clinical Skills Facilitator

Miss Jennifer McNab joined our team last year as the new Regional Dental Nurse Tutor for the pre-registration training programmes and Clinical Skills Facilitator, managing our new clinical skills facility. Jennifer was one of the centre’s dental nurse students in 2006 and we are proud of her development since achieving her qualification and in obtaining the role of DN Tutor/Clinical Skills Facilitator within the centre. Jennifer joined the team in May last year and has been an inspiration to our students and of great support to the team of tutors at ADEC with her experience now on both sides of the training programme.

Evonne Llewellyn, National Oral Health Improvement Tutor

Evonne joined Aberdeen Education Dental Centre in November 2010 as National Oral Health Improvement Tutor.

Evonne has worked within education for the past 16 years involving Training and Development and possesses a BA in Community Education (Adult Education Studies) and recently completed a Post Graduate Certificate in Health Improvement, Health Promotion at The Robert Gordon University.

Her remit of her work will include Childsmile training (providing training for the Dental Nurses and Dental Health Support Workers both from the Health Boards and Practices), Community Development, Nutrition other CPD courses.

‘I am looking forward to working with the teams in Aberdeen and Inverness and meeting local dental team members and those involved with the Childsmile project. I am enthusiastic and passionate about education and looking forward to delivering the courses. When I am not working I enjoy walking, cinema, travelling and learning Italian.’

To contact Evonne
T 01224 550 898
E evonne.llewellyn@nes.scot.nhs.uk
Dental Nurse Training

NEBDN Pre Qualification National Certificate

Two new courses for trainee dental nurses from practices began in January; both delivered in WSCPDE on a half day release basis. August sees the commencement of a 15 month course for general practice trainees; the course is delivered with a mix of theoretical and practical skills making use of the clinical skills suite within the WSCPDE. Courses are booked through the dental portal.

NEBDN Post Qualification Dental Radiography course also commenced in January. This course gives the participant the opportunity to gain both theoretical and practical skills within WSCPDE prior to the in-practice learning. The aim of the course is to provide students with the necessary knowledge and skills required to enable them to take of a wide range of radiographs on the prescription of a dentist. The next course is planned for June 2011.

Exam Results

Results for pre and post certificate exams have been issued and West dental tutors are very proud of their students this year. This is the result of the hard work from the students and the continued support from the tutors and the practice supervisors. Our aim is not only for a dental nurse to pass an exam, but to be a valuable member of the dental team and to ensure patient care is the highest priority.

November National Certificate Exam

West Region were pleased to report a 90% pass rate well above the national average of 57%. Our students also received seven of the 44 merits and one of the two distinctions awarded nationally.

Our Award Winners

Merit

Glasgow
Tara Crabtree, Wendy Findlay, Nicole McClure, Stephanie Murphy, Emma Neill

Argyll and Bute
Stephanie Jenkins, Leeann McColl

Distinction

Glasgow
Sharon Irwin

Post Certificate

Oral Health Education
Six successful candidates

One Merit – Kathleen Ann McGeogh

Dental Conscious Sedation
Six successful candidates

Special Care
Nine successful candidates

For more information contact
E katrina.macfarlane@nes.scot.nhs.uk

Well done to all our successful Candidates
National Dental Nurse of the Year Award

Julie Brown from Tarbert has been awarded the Gold Award by NEBDN. Julie was a previous prize winner in the West Region, receiving a distinction in her qualifying exam. She was presented with her award in Edinburgh in March.

CPD

West Region is currently developing a course based on the new Vulnerable People Group Legislation 2010 released by Scottish Government. This course will look at the impact on the dental profession, legislation and how to apply directives issued. The course will be held in WSCPDE and will be for 1 day. This course can be booked through the Dental Portal.

For further information contact
E nicola.docherty@nes.scot.nhs.uk

Dental Nurse Tutor Graduates

Victoria Anderson joined NES as a Regional Dental Nurse Tutor in the West Region in October 2006. In November 2010 she graduated from The University of Glasgow, achieving an MSc with merit in Teaching Adults.

Previous to her current tutor role, Victoria worked as a practice manager and sedation nurse within general dental practice and held a part time post with Reid Kerr College as an SVQ assessor and Internal Verifier.

Dates For Your Diary

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>May 21</td>
<td>National Exam for Dental Nurses</td>
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<tr>
<td>May 27</td>
<td>VT Trainers Induction Day</td>
</tr>
<tr>
<td>June 10</td>
<td>Post Certificate – Special Care and Radiography</td>
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<tr>
<td>August 1</td>
<td>Registration renewal date</td>
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<tr>
<td>August 1</td>
<td>VT Programmes Commence</td>
</tr>
<tr>
<td>August 5</td>
<td>West Region Dental Nurse Awards Presentation Day</td>
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</table>
Congratulations….

Pre-Registration Dental Nurse Courses

Many congratulations to the Pre-Registration Dental Nurse Class of 2010 that successfully completed the NEBDN National Examination in November 2010. We had a very successful cohort with 3 of our students receiving Merits. This is our last cohort of National Exam students as we are now delivering the SVQ in Dental Nursing.

A sincere well done to all students and tutors for all the hard work for the 18 month course! The graduation event will take place in June to formally mark the student’s achievements.

NEBDN Certificate in Orthodontic Nursing

Congratulations to the candidates who passed the Certificate in Orthodontic Nursing in December 2010. All students worked exceeding hard to achieve this challenging but rewarding post qualification. Well done to all!

Hot off the Press

We can now announce that we will be working collaboratively to offer Continual Professional Development Courses with Quest (Scotland) Ltd. Quest will be offering individual Scottish Qualification Authority units which can enhance Dental Nurses, Practice Managers and Dental Administrators’ Skills. The benefit of working with Quest is that the cost of these units may be met by Individual Learning Accounts (ILA) if the participant meets the criteria*.

More news to follow on this exciting opportunity!

*Currently applicant must earn under £22,000 per annum

Welcome

We would like to wish a warm welcome to Louise McLeavy who has recently taken up post as a Pre-registration Dental Nurse Tutor. Louise is a registered Dental Nurse who also works as a Practice Manager in a local dental practice. Louise is an exciting addition to our tutor team and is looking forward to supporting the Pre-registration Dental Nurses.

Exciting CPD courses

Coming shortly in the East Region including updates in:

Orthodontics
Molar Endodontics
Oral Cancer & Minor Oral Surgery

Many courses are “Hands-On” utilising the brand new Clinical Skills Room in the Broxden Dental Centre, Perth.

As well as providing the essential Core CPD requirements for all Registered Dental Professionals, we are looking into new ideas such as a “challenge-series” of CPD courses, where participants can test their own clinical practice against the latest guidance & current trends in each clinical arm of dentistry.

We are currently planning further courses to add to this year’s programme. Please check the Portal for the East Region (ECPD) on a monthly basis for the latest additions.
Trainee Dental Nurse Course

Now that our 2011 cohort has begun, please note we are offering the Work Safely in Dental Practice Induction Course. This course has been revamped and is now a 1 day course. Successful completion of Induction will reserve the candidate a place on our 2012 Pre-registration Training Course.

If you are about to recruit a trainee or would like any further information, please contact:

Diane Young
E diane.young@nes.scot.nhs.uk
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NHS Education for Scotland (NES) has a unique role within the United Kingdom. Not only is it the Postgraduate Deanery for Scotland but it also has a wide remit that covers all NHS staff.

NES also distributes funds from the Scottish Government Health Department for dental and medical student teaching; ACT(D) and ACT(M) respectively. The ACT(D) funds are distributed by the Dental Directorate of NES to NHS Grampian, NHS Greater Glasgow and Clyde and NHS Tayside as a contribution to the expense incurred by the NHS boards as a result of clinical teaching of dental students. NES has delegated powers from the Scottish Government Health Directorate for the management of ACT(D) and has to account for the use of ACT(D) funds to the Scottish Government. Universities also receive funding through the Scottish Funding Council.

As a result of historical funding ACT(D) is largely embedded within the service. In 2011/12 there are about 900 dental students in the three dental schools with ACT(D) funding totalling over £16million. The NHS Boards, Universities and NES work closely together to ensure that the funds are directed towards improving the training for dental students. This close working will become even more vital as the General Dental Council issue new guidelines for undergraduate training in a time when funding is likely to decrease.

ACT(D) reports are prepared for each dental school each year using a variety of measures including clinical activity (broken down to specialty level), the income and expenditure of the dental hospitals, a measure of quality of teaching and a comparison with previous years. This level of detail helps to show the range of activities undertaken by students and helps NES to track the effects of any changes to funding. The majority of activity and income within the dental hospitals is for teaching and NES uses the reports to ensure that all stakeholders are involved in major decisions that change the funding or working within the dental hospitals and schools.

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If there are colleagues who would like to receive an individual copy, again please contact the above e-mail address and we will add them to our distribution list. Our aim is to produce two issues a year. Remember also to visit our website for information on NES, the rest of our work and for specific detail on the work of the Dental Directorate:
www.nes.scot.nhs.uk/Dentistry
Different format required?

This resource can be made available, in full or summary form, in alternative formats and community languages.

Please contact us on 0131 313 8061 or email altformats@nes.scot.nhs.uk to discuss how we can best meet your requirements.

Ten material może być udostępniony jako streszczenie lub pełen tekst w innych formatach i językach. Promisy o kontakt pod numerem telefonu 0131 313 8061 lub pocztą elektroniczną pod adresem altformats@nes.scot.nhs.uk by przedsykutować Państwa konkretne wymagania.