

Childsmile Staff Training using Digital Technology



Argyll & Bute covers a vast area with **78,000 people** and **28 populated islands**.

Facilitating annual face-face **Childsmile training** was challenging due to location/adverse weather.

Pilot sessions delivered to remote staff then rolled out to all staff

30 minute sessions

Live demonstrations and active discussions facilitated

9 training sessions, 103 attendees

Engaging and interactive

Flexible scheduling (after school hours) enabled access

Encouraged **cross-working and shared best practice**

Increased **staff capacity**

No travel time

Consistent delivery

Rapport and Trust established with attendees

Digital platform increased contact

"It is an opportunity to hear thoughts from other organisations, not just my own"

Conclusion
Virtual staff training will be offered to all establishments, along with face-face training option for individual concerns

"Having the ability to choose a time and date that suits us was very beneficial to us as being a remote island, it would be difficult to facilitate face to face training"

"Good to share practice"

ONE 30-MINUTE STAFF TRAINING SESSION SAVED:

5 full working days Previously lost to out-of-hours travel **7.5 hours** of lieu time



"Supportive to hear from others"

This approach is consistent with NHS policies;

Staff Wellbeing, Sustainability & Climate Change, Delivering National Programmes and Better Use of Digital Technology

APPROX, £500 SAVED IN FERRY COSTS

(excluding additional savings on fuel, on-island travel and meal reimbursements)

